

Live Blogging

Challenges and opportunities of live reporting in the social media age

TT Digital Day, Stockholm, 4 December 2015

Professor Neil Thurman

Neil.thurman@ifkw.lmu.de

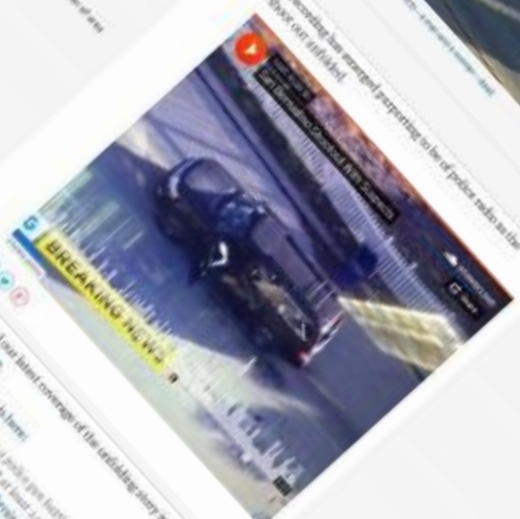
@neilthurman

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- 40 days: After we know the full
- 40 days: Support system
- 40 days: Launch public mass conference
- 40 days: After we know all the
- 40 days: Report issued in final form - ready
- 40 days: External transparency assessment of work
- 40 days: Letter summary



The case that your latest coverage of the earthquake story is due to be published here.

The latest news story is here.

single-line news item. It has a positive news focus, however, and is a small snippet of the story of the earthquake.

The new document, *CaseVirt*, is a small snippet of the story of the earthquake.

single-line news item. It has a positive news focus, however, and is a small snippet of the story of the earthquake.

The new document, *CaseVirt*, is a small snippet of the story of the earthquake.

[illegible]

Son Remondino couple die in police gun battle after mass shooting

What we know so far

 **Chloe Phipps**
Following the latest police announcement about Wednesday's shooting, people have been in a state of panic.

Tories have three-point lead over Labour, poll says

Last updated 13 minutes ago



Ed Miliband slumps to lowest ever poll rating in Ipsos Mori survey, which puts Tories on 32 and Labour on 29

62 comments

LATEST

"Anthony Wells at UK Polling Report has written a post on today's poll. As usual, he's full of good sense. We should keep things in perspective, he..."
Latest developments

● Miliband most unpopular leader ever

China and US unveil carbon deal



China and Xi Jinping set goals for reducing emissions as part of push for global pact

741 comments

● Rolling coverage of US-China carbon pact
● Obama criticised by Chinese for chewing gum

Banks fined £2bn over forex rigging



Regulators impose fines of Atlantic impose fines totalling £2bn on HSBC, Royal Bank of Scotland, UBS, JP Morgan and Citigroup.

408 comments

LATEST

"We're running a poll, asking whether our readers think fining banks actually forces them to act better. Vote here: Will banking be enough to..."
Five banks fined £2bn - live updates

● All-in-one inquiry led to record fines
● Transcripts expose traders' back-slapping culture

Rosetta comet: probe launched



Lander has been launched from the Rosetta spacecraft and will fall for seven hours before it reaches comet 67P

82 comments

● Images of Earth, Moon, Mars and Saturn
● Comet landing just hours away
● **LIVE** Rosetta mission - latest developments
● Comet landing - live stream

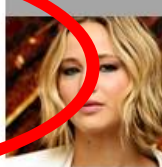
Nigel Farage Film shows Ukip leader call for NHS privatisation



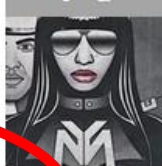
Warren Clarke Actor dies aged 67



Lawrence Twitter for me



Nicki Minaj Nazi apology



Owen Jones The Tories need to crack down on the real scroungers - tax avoiders

Sport

Rooney: I'm not a great yet



Football: Wayne Rooney will win his 100th cap against Slovenia but does not think that he is an England great yet

● Paul Wilson: Allardyce should be England manager
● Don't be nice, Hodgson tells England
● Tevez and Mascherano return to Upton Park
● Football quiz: great saves

Russian FA cannot afford Capello



Football: The Russian Football Union has admitted that they cannot afford to pay Fabio Capello's £6.8m salary

● Ashley lends Rangers another £1m
● Hasselbaink 'set for Burton Albion job'
● Falcao likely to miss Arsenal game

Six hits commentator's parked car



Cricket: The New Zealand TV cricket commentator Ian Smith was on air as he watched a huge six land on his car

● ICC to broadcast officials' conversations
● Rugby union: Burger back in South Africa side

Murray sets sights on Federer



Tennis: Andy Murray beat Canada's Milos Raonic 6-3, 7-5 and now faces Swiss

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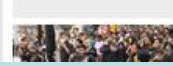
The essentials of creativity in business



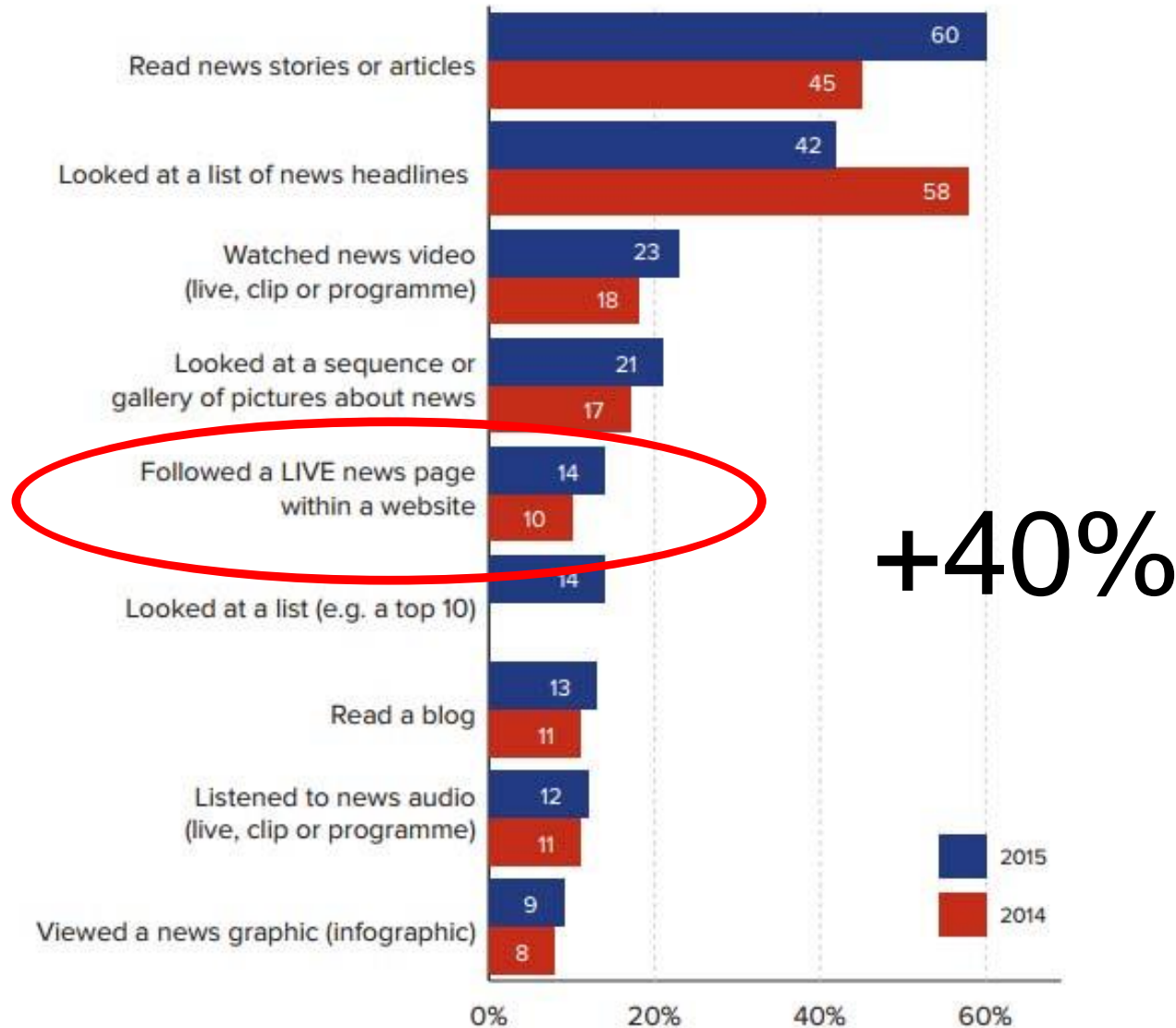
Tuesday 25 November, London
Learn how to inspire and implement new ideas that will transform your business.
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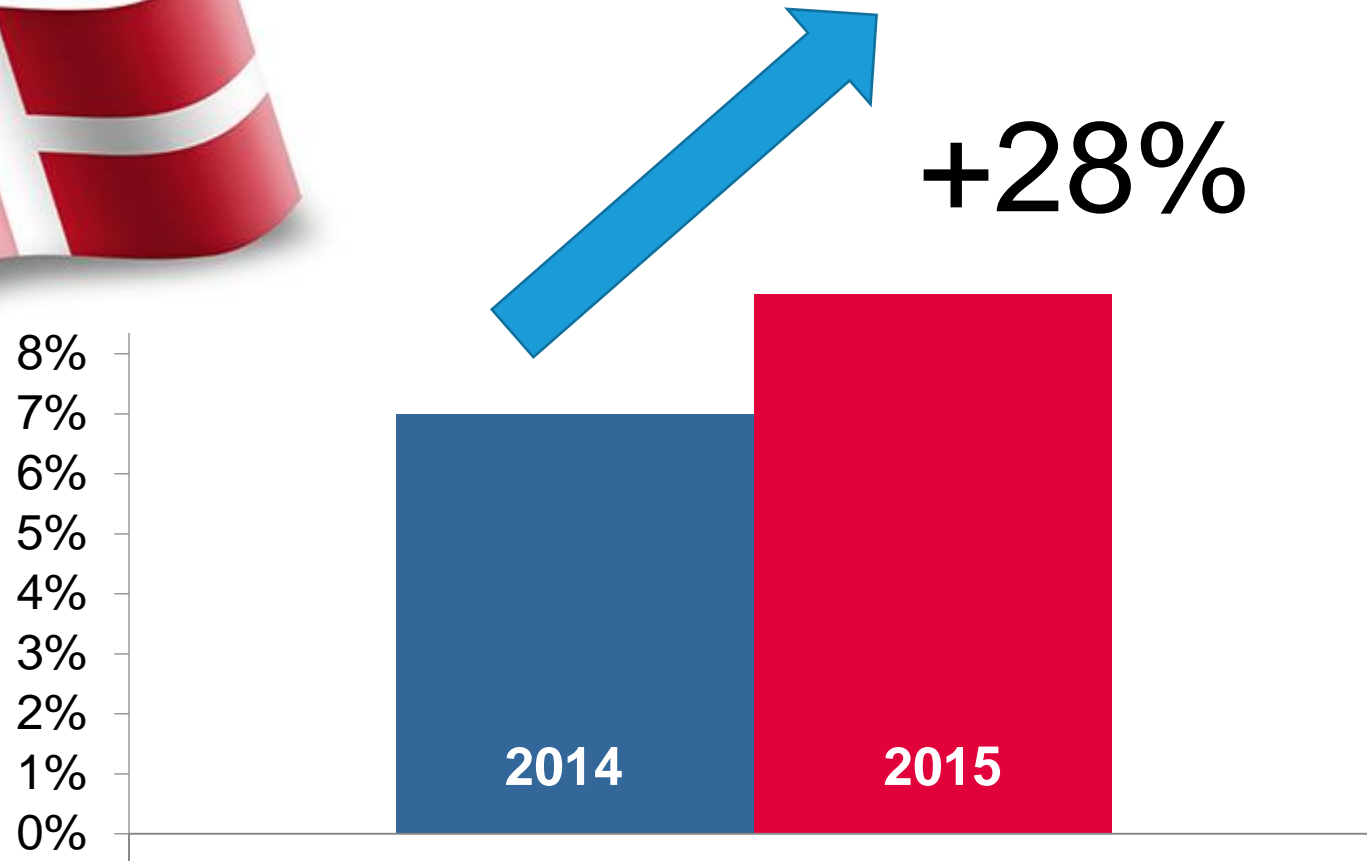
Guardian Membership

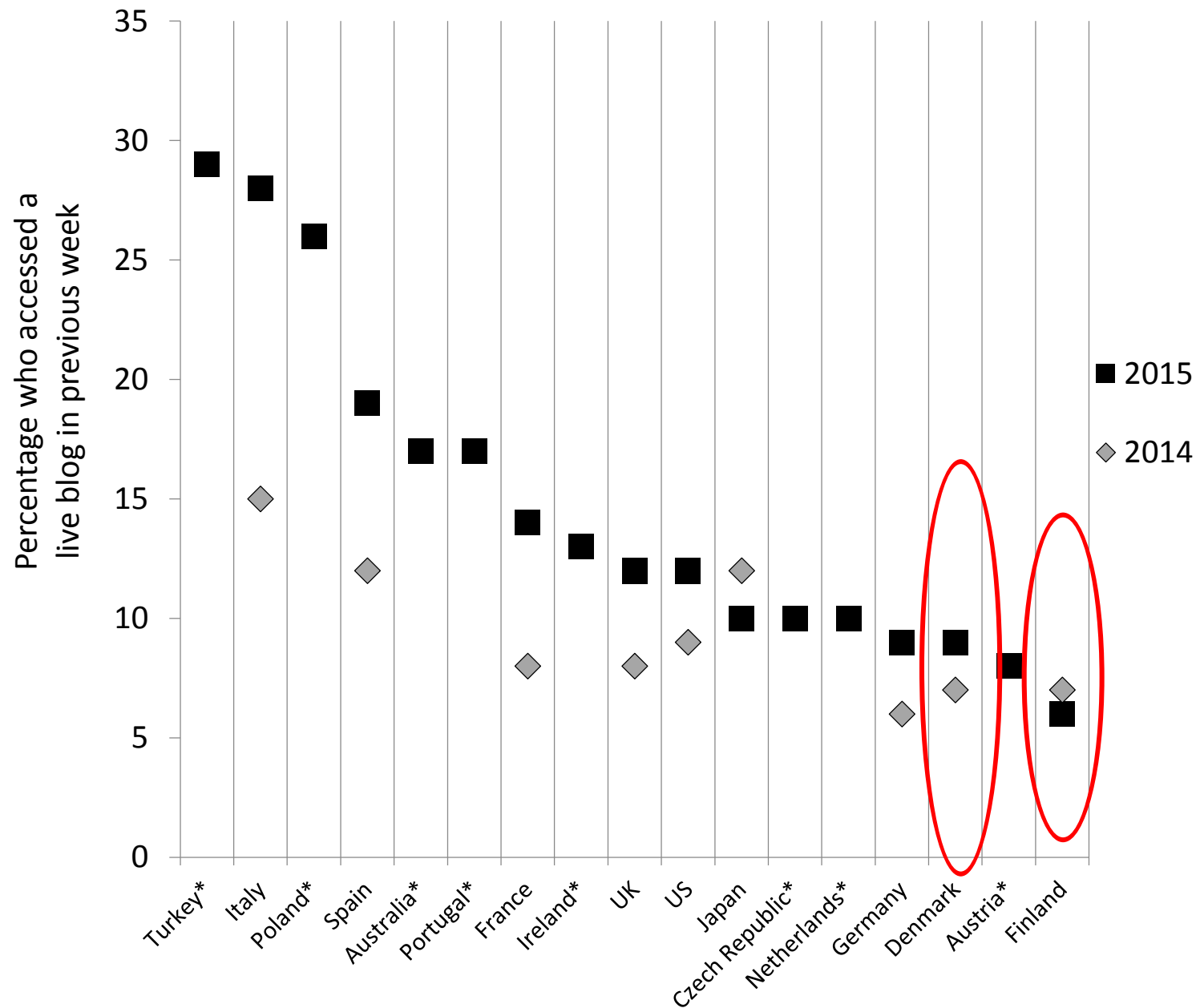


PERCENTAGE OF WAYS OF CONSUMING NEWS ACROSS ALL COUNTRIES

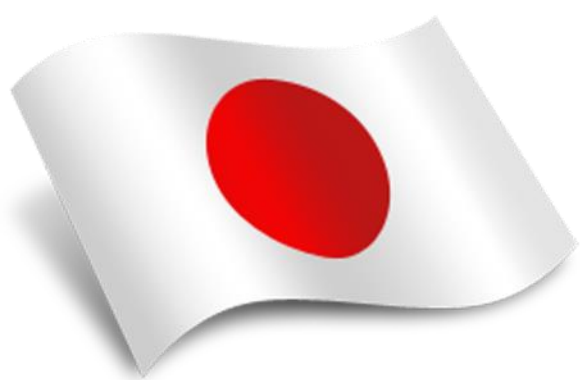


Accessed a live blog in previous week

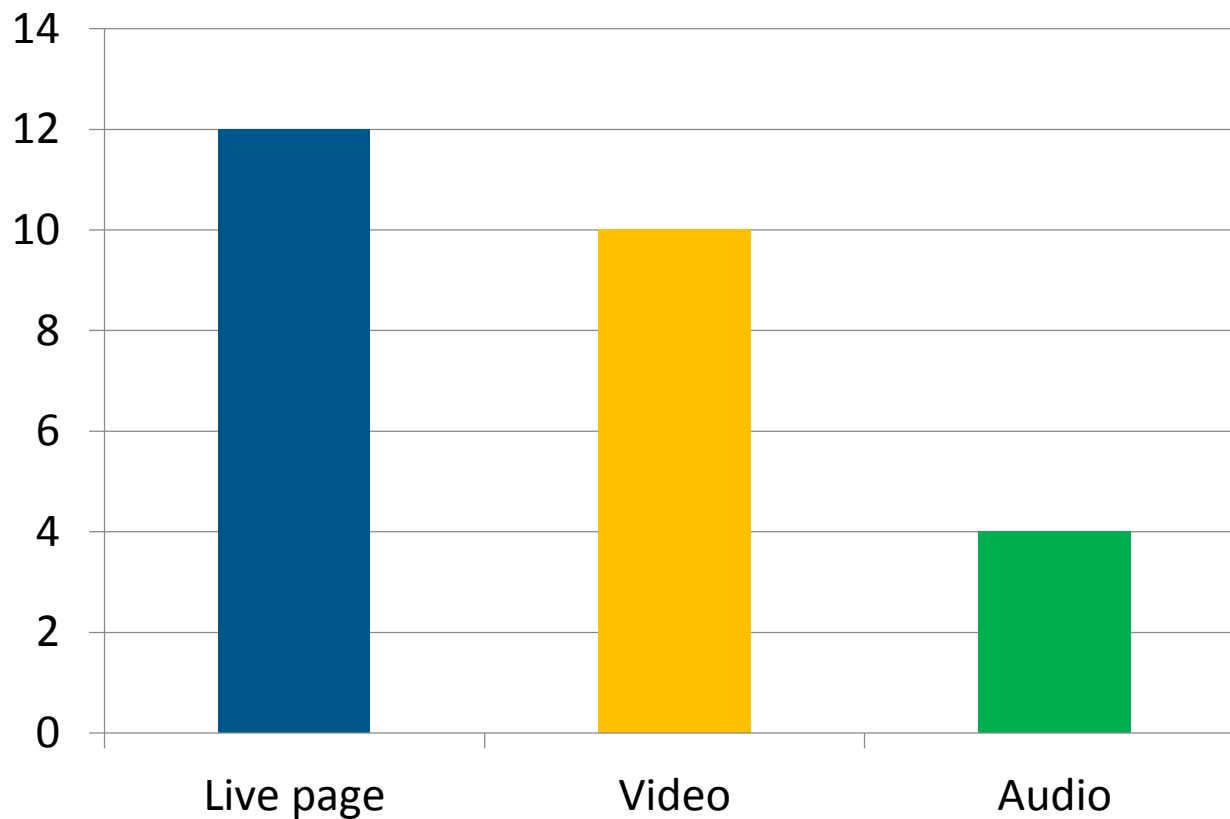




Source: REUTERS INSTITUTE DIGITAL NEWS REPORTS

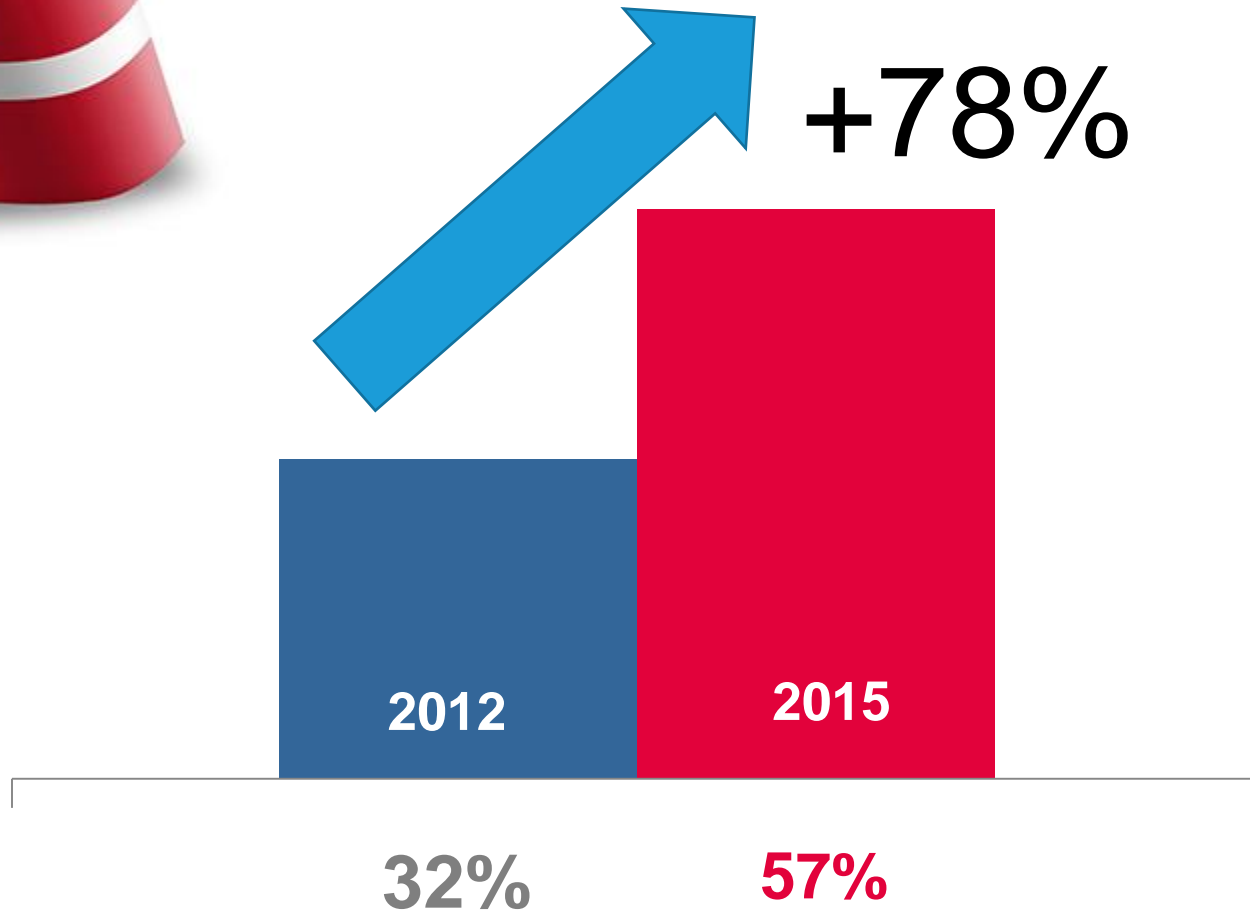


Types of online news content accessed in previous week (Japan)



January 2014

Weekly news access via SMARTPHONES



Source: REUTERS INSTITUTE DIGITAL NEWS REPORTS

facebook

Post



Richard Knowles shared Mpora's video.

26 November at 19:24 · 🧑🏻

Chris Surman check this one out!!



31,881 views

Mpora

This rally crash must be the CRAZIEST we've seen. So how did everyone walk away unharmed? Full story: <http://mpora.co/crazyrallycrash>

Like · Comment · Share



Write a comment...



Andrew Kirby and **Joe Gittins** like **Funding Circle**.



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The case that your latest coverage of the earthquake story is due to be published here.

The latest news story is here.

single-line news item filed in a positive news story below.

a small snippet of the top of a story.

the new domestic content.

of a local news story.

media outlets.

[illegible]

Following the latest poll, we know so much about Wellmeyer's character that people have been

- 24 people have been charged with conspiring to defraud the **United Kingdom** Co.
- The two officers said they had been told that the company was a front for a criminal organisation.

for which
to be best in a
point of view.

Credibility [.kr
quality of being
believable or tru
established reli
is tho



**You see it, you report it.
Be a Citizen Journalist.**

SMS CJ to 2622

ibnlive.com



271
MILLION



monthly active
users.



500
MILLION



Tweets
are sent per day.

Challenges

- Little time for factual verification?
- Trivialise news?
- Confuse readers?
- No time for the basics?

Opportunities

- Rebuilt trust?
- Participation?

“looser culture of corroboration”

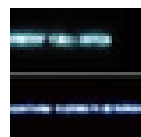
Corroborate --

vb1.(*tr*) to confirm or support (facts, opinions, etc), esp by providing fresh evidence: *the witness corroborated the accused's statement*

7.01pm: There are reports on Twitter that **Lillywhites** is now on fire.

Lillywhites on fire piccadilly
<http://yfrog.com/gzrtqbej>

less than a minute ago via Twitter for E



Chris Snell

chrissnelltweet

PEOPLE HAVE
HIV/AIDS

PEOP
HIV



7.56pm: Matt Taylor has said the post at 7.01 reporting a fire at **Lillywhites** should be corrected. The smoke that can be seen in the picture is from the fire on Jermyn Street reported by Paul Lewis at 6:59. Firefighters put the blaze out shortly afterwards.



PHOTO

PHOTO: Despite Sandy, Soldiers Stand Guard At Tomb Of The Unknown Soldier

by GIOVANNI PERALTA
October 29, 2012 12:49 PM

Updated at 1:18 p.m. ET. Not Taken During Sandy:

The Old Guard reports on Twitter that the photograph we posted of soldiers standing guard over the Tomb of the Unknown Soldier was taken in September. It was not taken during Sandy, as the First Army Division Gavel, said in its Facebook page.

Here is one taken today, according to the Old Guard.



Sgt. Brett Hyde, Tomb Sentinel, 3d U.S. Infantry Regiment (The Old Guard), keeps guard over the Tomb of the Unknown Soldier during Hurricane Sandy at Arlington National Cemetery, Va.

Sgt. Jose A. Torres Jr./U.S. Army

Our Original Post Continues:

This is perhaps one of the more stunning pictures we've come across today:



Soldiers of the 3d Inf Reg. continue to stand guard at the Tomb of the Unknown Soldier, despite the worsening weather conditions surrounding Hurricane Sandy.

First Army Division Gavel's Facebook

According to the First Army Division Gavel, which posted the picture today on its Facebook page, the three soldiers of the 3d Infantry Regiment stood guard at the Tomb of the Unknown Soldier as the first heavy bands of rain from Hurricane Sandy moved across the Washington, D.C. area.

"The tomb," they write, "has been guarded continuously since 1945."

The U.S. Army has more information on the tomb.

Updated at 12:50 p.m. ET. More Photos And Background:

Back in 2011, during Irene, the Old Guard stood watch over the tomb. As Mark reminded us at that time, there is a shelter the soldiers could use, but they have



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More From The Two-Way

The Two-Way

Report: Threat Of
Mandatory
Minimums Could
Tie Courts Guilty
Plea



Sports

Stadium Coach
Fined \$100,000
For Notifying
With Play



Business

SEC's Martin
Says It's Not
Over Palin Romance



More From The Two-Way



Previous

Cumbria unfolds

- 12 people
- Body of g
- Police des

This page



Police stand n
Cumbria. Phot

6.00pm:
We're going

25 comments. Showing 50 conversations, sorted oldest first

0

Share

0

Tweet

0

+1

in

Share



Benulek

02 June 2010 1:18pm

439

This is a fast developing story and the details are sketchy at this stage, so if you are in the area and have news please post a comment below or email at matthew.weaver@guardian.co.uk

This is deeply irresponsible. If you have concrete information, contact the police. If you have rumours, keep them to yourself.



Elpheba

02 June 2010 1:19pm

This comment was removed by a moderator because it didn't abide by our [community standards](#). Replies may also be deleted. For more detail see our [FAQs](#).



drbendysn

02 June 2010 1:19pm

335

I think having a comment section on this is pretty ghoulish and in bad-taste. It's only going to be strewn with conjecture and potential libel. Best just to let the truth come out properly instead of this rolling, almost certainly erroneous way of doing things.



Fwoggie

02 June 2010 1:22pm

17

I hope Alan Hannah doesn't get done later for jumping a red light :/ You never know though, I've read about crazier things than that.



FifthCookieMonster

02 June 2010 1:23pm

145

One notch further down in the degeneration of the Guardian.

LATEST: Manufacturing activity increased in November after domestic demand offset weaker orders from ov

Farage predicts more UKIP victories



Nigel Farage says UKIP can become a major force at next year's general election after its victory in the Rochester and Strood by-election. [2375](#)

[Robinson: What price UKIP power?](#)

[▶ Reckless: We're agents of change](#)

[Is Rochester and Strood unusual?](#)

[▶ Skinner turns on Reckless](#)

[Analysis: Party-by-party](#)

[Mapping UKIP's polling strength](#)

[▶ 'The people have spoken'](#)

LIVE Rochester and Strood by-election reaction

That concludes our live page coverage of the by-election. You can read the news and watch today's events [here](#).



Two dead as balcony collapses

Two men die and at least six other people are injured as a balcony collapses in west London.

LIVE [Latest on balcony collapse](#)

'Extremist risk' at Muslim schools

Pupils at six east London schools are "vulnerable to extremist influences and radicalisation", Ofsted's Sir Michael Wilshaw says after snap inspections.

Israel 'foils plot to kill minister'

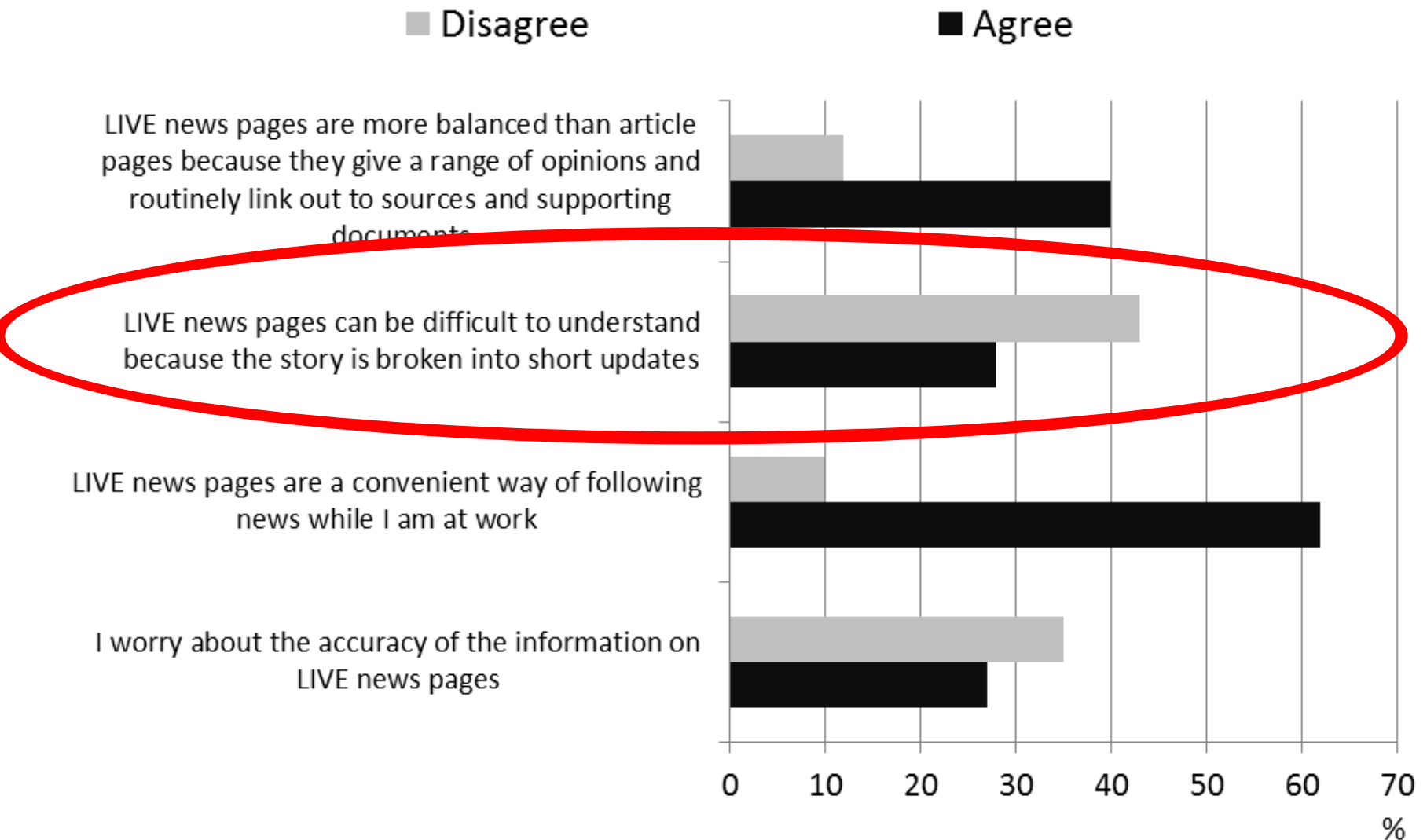
[Labour's Thornberry quits over tweet](#)

[Andy Coulson freed from prison](#)

[Public borrowing at £7.7bn in October](#)

[A&Es miss four-hour wait standard](#)

Usability



Reuters Institute Digital News Survey 2013, UK sample.



Provide Context

BBC Sign in News Sport Weather iPlayer TV Radio More Search

NEWS BETA

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LIVE Live: Rosetta comet landing

Live coverage: Rosetta comet landing


Key Points


- Landing robot Philae was released at 08:35 GMT
- First ever 'soft landing' on a comet, if successful, is expected at about 16:00 GMT
- Radio contact between Rosetta, Philae and the control room has been established
- Pictures of the descent are beginning to arrive
- Live video from the European Space Agency's operations centre in Darmstadt, Germany

Key Points Key video Live Coverage 1


Live Reporting

By Jonathan Webb, Melissa Hogenboom and Victoria Park
All times stated are UK

 **Get Involved**

 **Get involved**
Email: haveyoursay@bbc.co.uk

More from News

 **Robot on historic descent to comet**
Science & Environment

History beckons for comet mission
Science & Environment

Provide Context

Key events

7.06am

David Cameron's statement

6.59am

Alex Salmond's concession speech -
Snap summary and analysis

6.42am

Alistair Darling's speech

6.18am

Alex Salmond's concession speech

6.11am

Fife - No 55.05%, yes 44.95%

6.00am

Edinburgh - No 61.1%, 38.9%

4976 comments

6.18am

Alex Salmond's concession speech

06:18

Alex Salmond, Scotland's first minister, is speaking now.

He thanks Scotland for 1.6m votes for independence.

There will be a majority for no, he says.

The referendum was an agreed process.

Scotland has decided "at this stage" not to become an independent country.

He accepts that, he says. And he calls on all people in Scotland to accept that too.

6.16am

06:16

There are about 100 yes supporters still in Glasgow's George Square, looking tired and dejected, reports Libby Brooks. There is a police presence but no aggression, not even chanting now, just huddling in the early morning cold.

Live blogs – no time for the basics?

“There is **still a need for self-contained, structured reporting** and analysis, **and for narrative storytelling**, but its relationship with the live stream is still developing. We are still working to understand **how they can best complement one another** and how the two can be blended together when appropriate. And, for newsrooms, ***what the implications are of trying to do both***”

-- Steve Herrman, editor BBC News Online.

Challenges

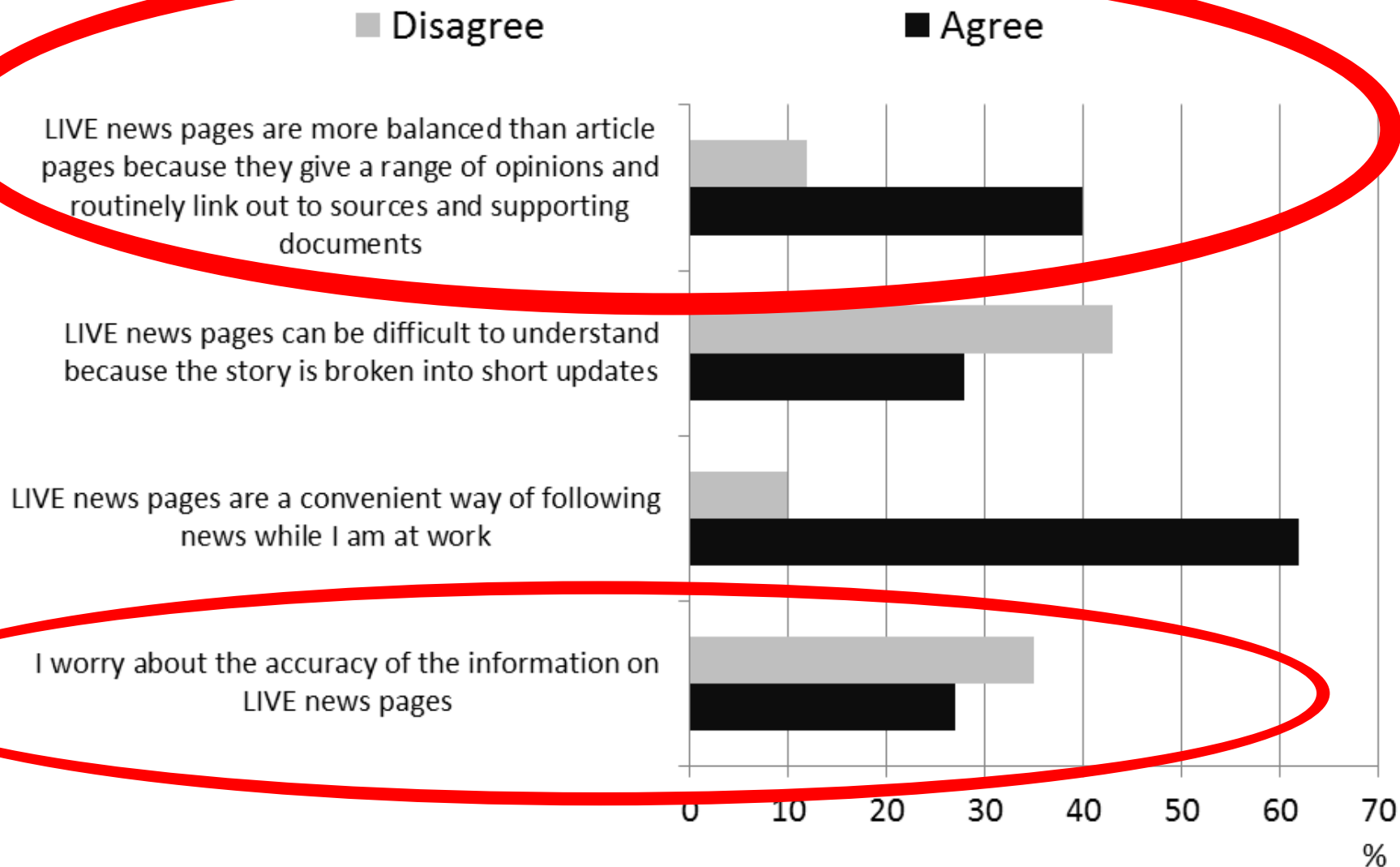
- Little time for factual verification?
- Trivialise news?
- Confuse readers?
- No time for the basics?

Opportunities

- Rebuilt trust?
- Participation?



Live pages' balance & accuracy: UK readers' attitudes



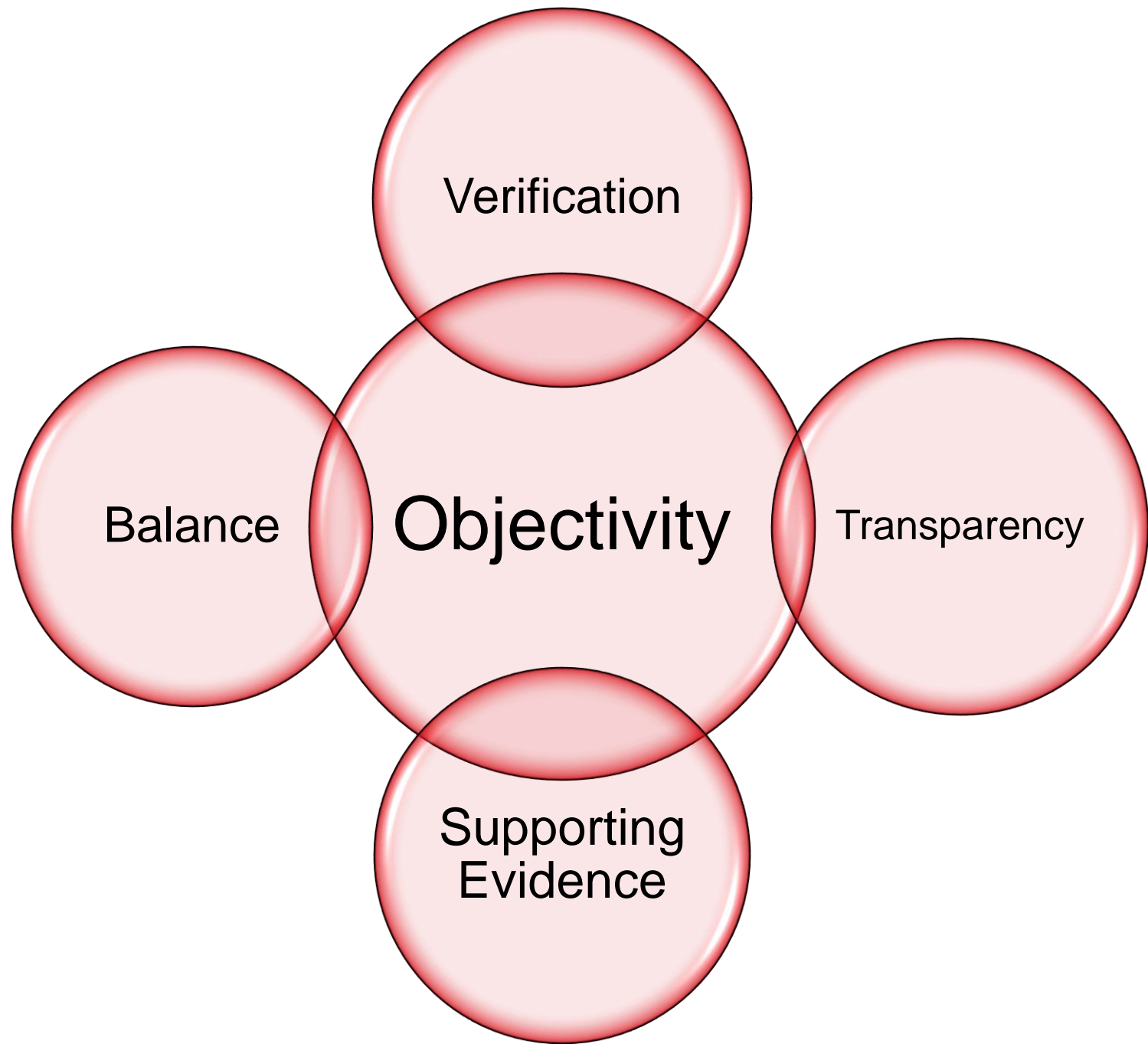
Live pages – trust and objectivity

“less opinion based and more factual...I feel more empowered to make up my own mind”

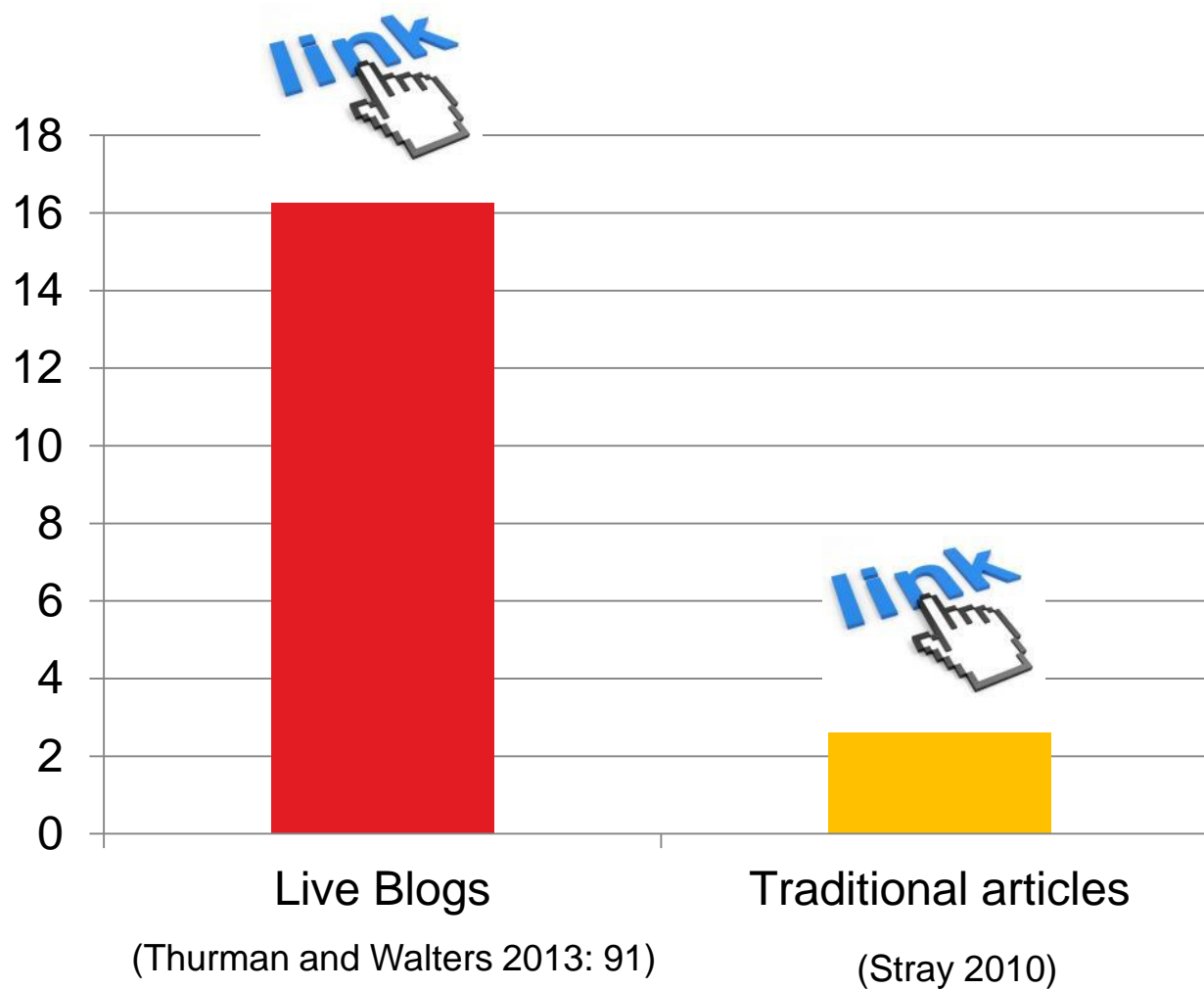
“the person writing it is less likely to have an angle”

“I trust it more than some articles...most of it's not opinion, it's more fact based.”

“I'm more engaged in news than I have been for years. For me it's about being able to make up my own mind.”



Supporting Evidence



Making corrections

theguardian

News | Sport | Comment | Culture | Business | Money | Life & style | Tr

News > Media > Phone hacking live

POLITICS BLOG



12.37pm: Nick Raynsford did not say who he was referring to, but on Twitter my former colleague Gaby Hinsliff suggests this might have been a reference to Jenny Watson, head of the Electoral Commission. Watson has complained about being the victim of some particular hostile briefing from an unnamed government source.

Correction: We now understand it was not Watson. Apologies.

In response to another question about whether BSKyB came up in his conversations with Brooks, Cameron says the point he is trying to make is that he was not involved in BSKyB decisions. He did not even know when announcements were going to be made.

12.42pm: Penny Mordaunt, a Conservative, says the aid agencies are saying that donations to famine relief in east Africa are down because the phone hacking scandal is taking up too much media attention.

Cameron says that is why he wanted to press ahead with his visit to Africa.

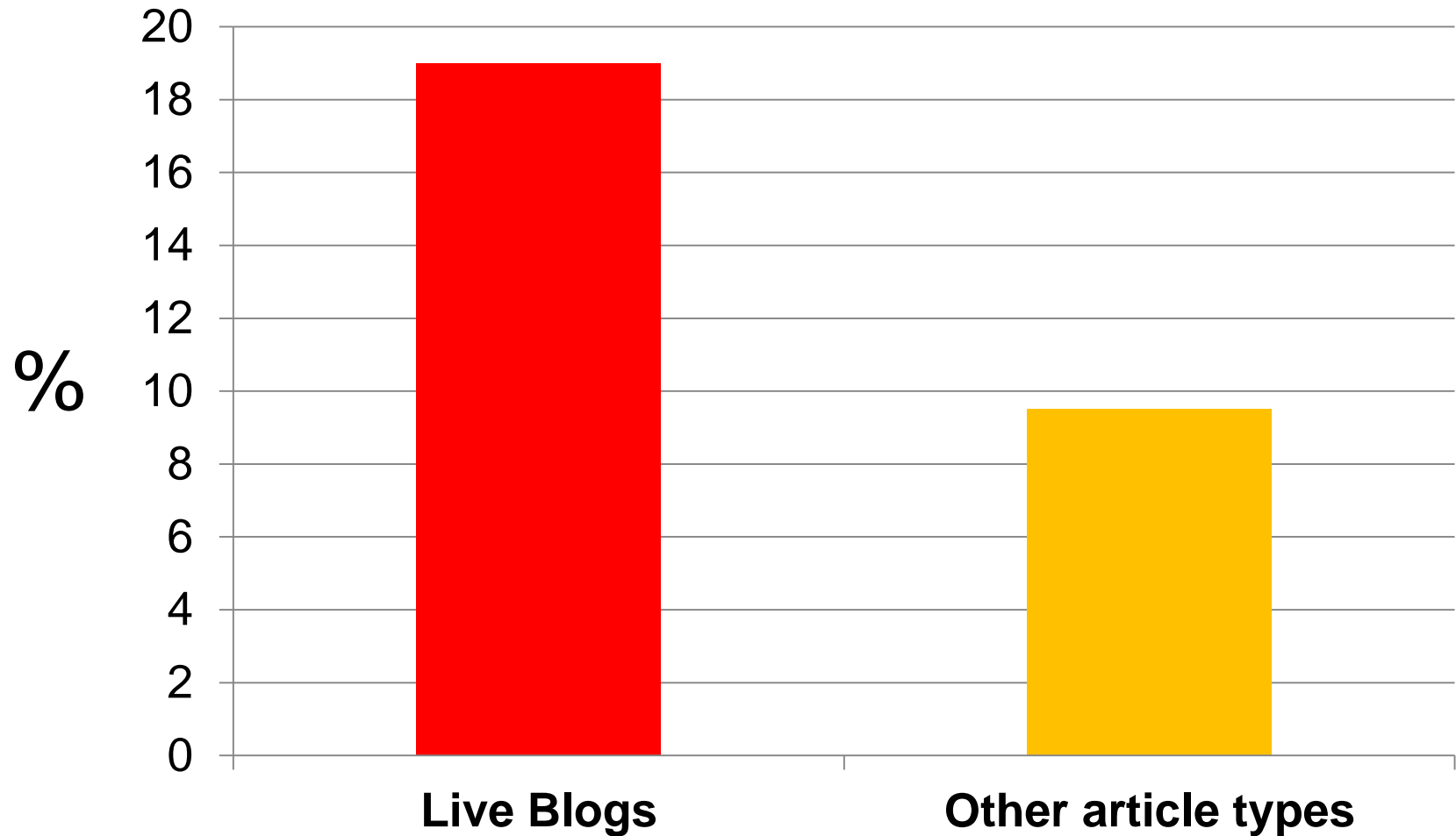
Challenges

- Little time for factual verification?
- Trivialise news?
- Confuse readers?
- No time for the basics?

Opportunities

- Rebuilt trust?
- Increased reader participation?

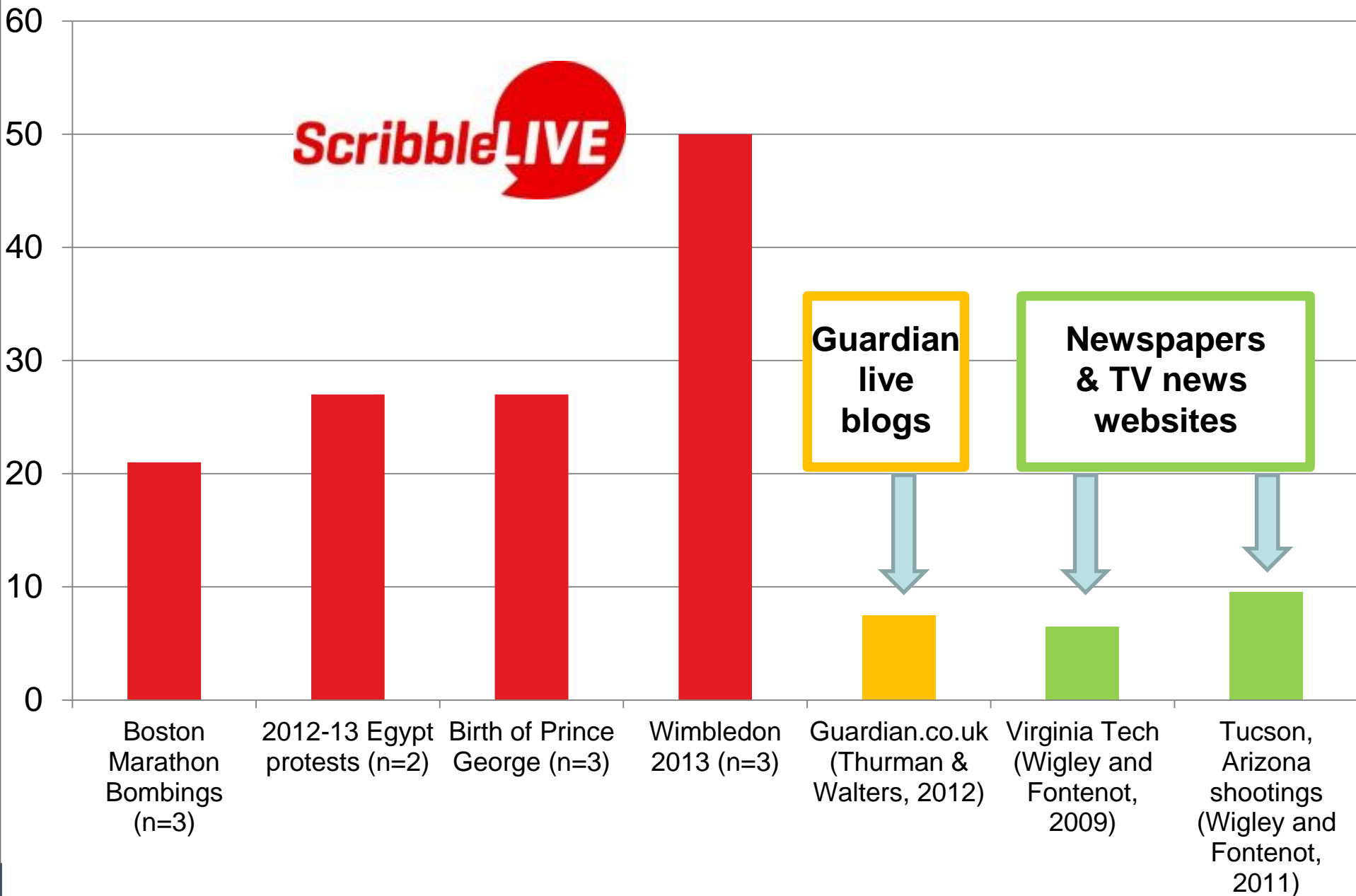
Likelihood to participate



Source: Thurman and Walters (2012), n=189

“other people are on at the same time and will be reading it ... so there might be some response to what you write”

% user-generated content

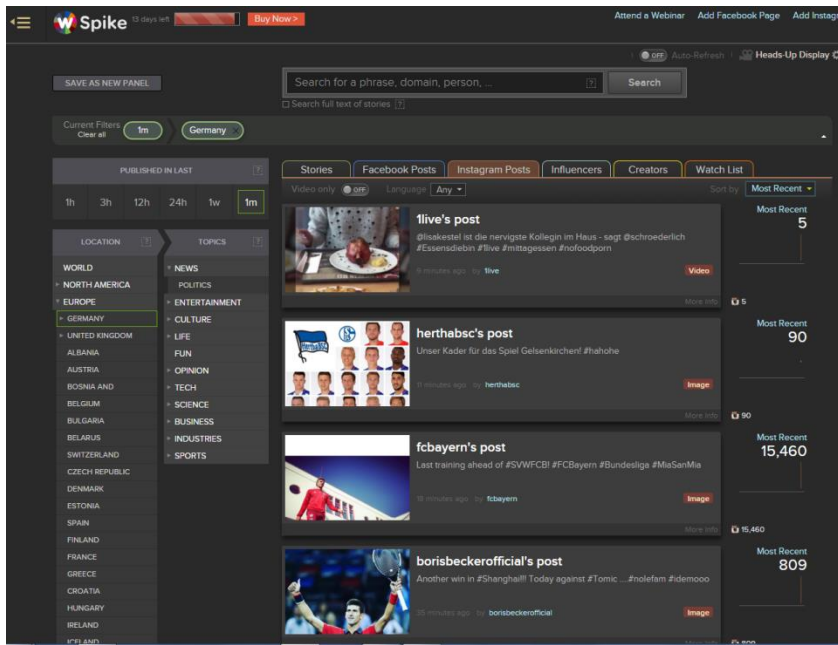


“If you get any more than a hundred comments it becomes impossible to write the live blog and read the comments”

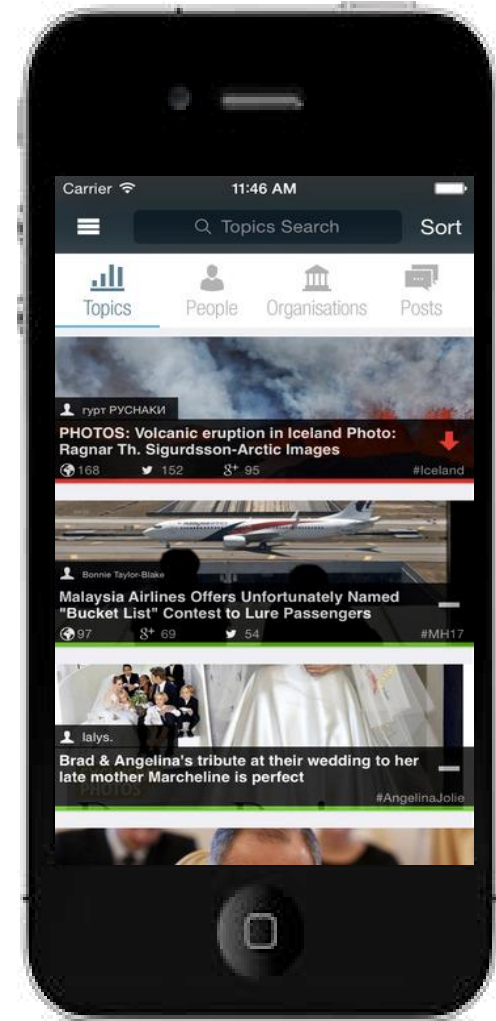
Matt Wells

Andrew Sparrow – works “with a relatively narrow patch of usual suspects”

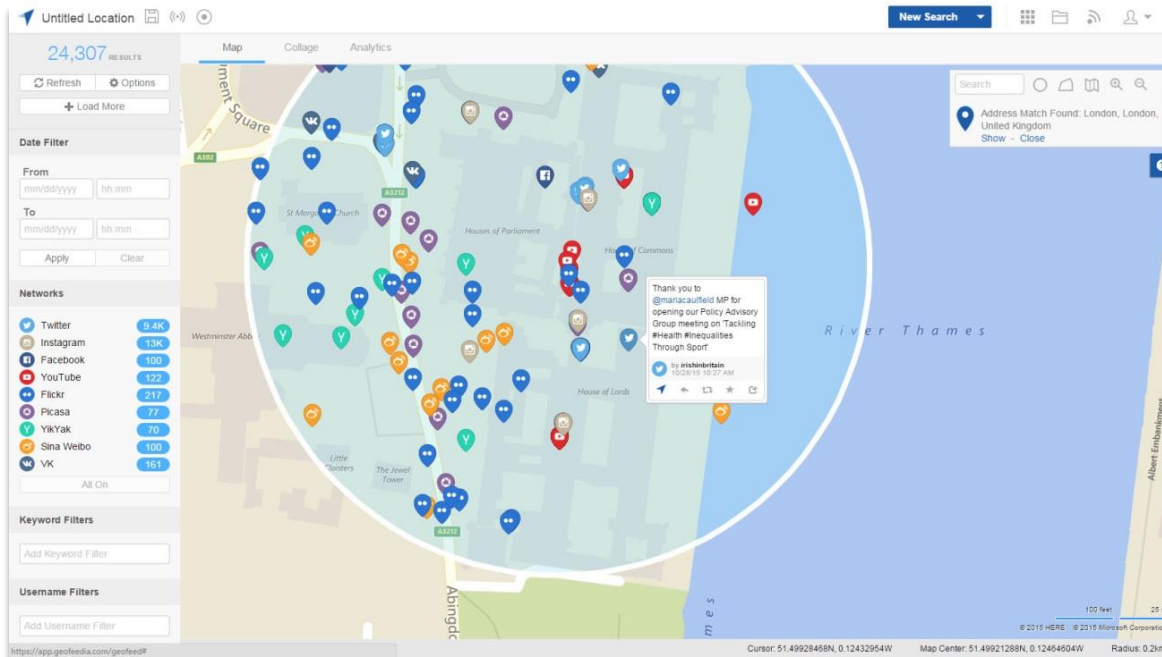
Matthew Weaver: “I’ll be doing Syria or Yemen, and I won’t be looking at generic search terms, I’ll be looking at lists of people who we know are there”



Spike

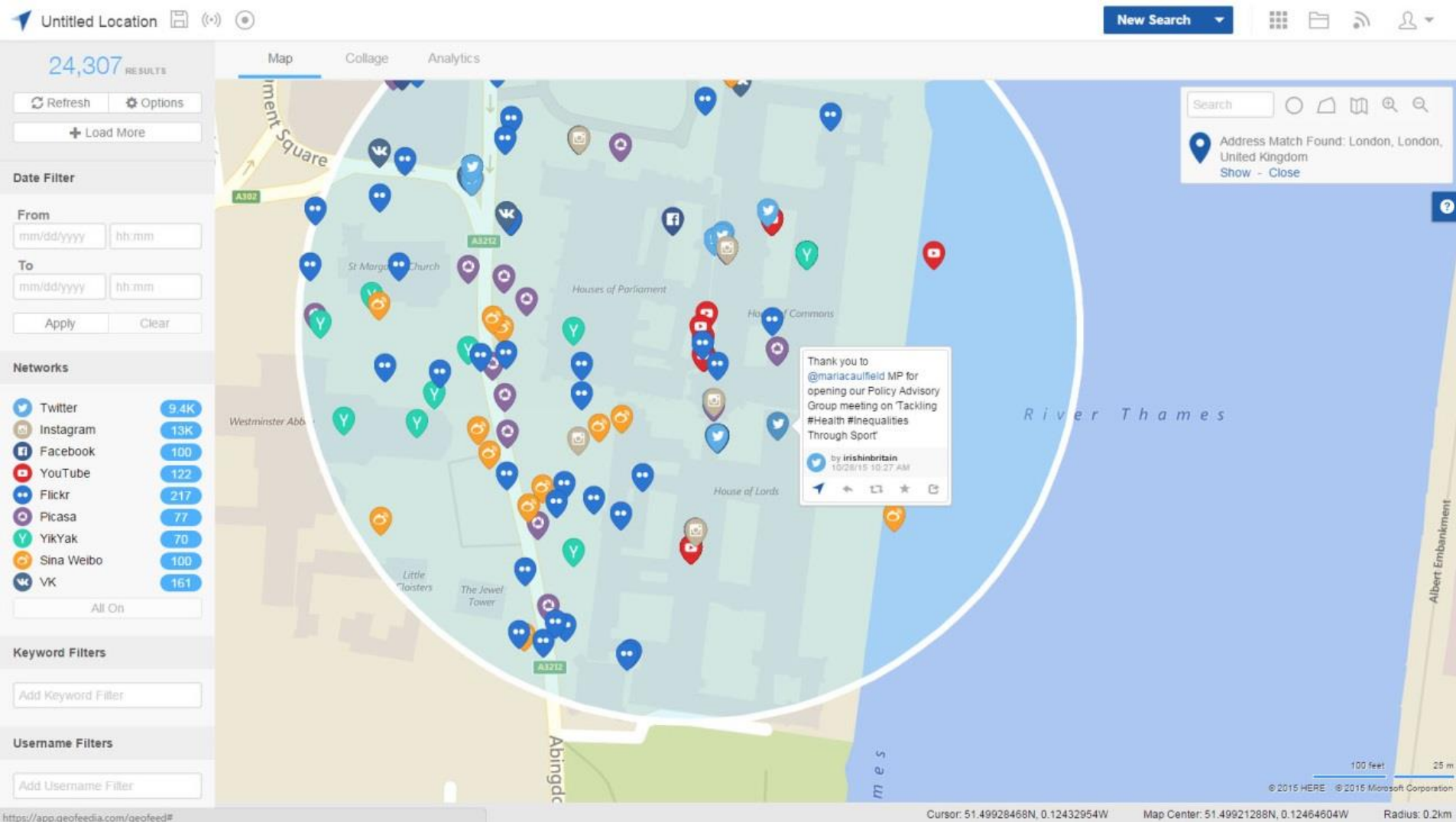


Social Sensor



Geofeedia

- Identify **original news** on social media
- Assess the **reliability** of social media **contributors**
- Identify **trends**
- **Updates** on running stories
- Identify **sentiment**



Geofeedia



SAVE AS NEW PANEL

Search for a phrase, domain, person, ...

Search

Search full text of stories

Current Filters
Clear all

1m

Germany

PUBLISHED IN LAST

1h

3h

12h

24h

1w

1m

LOCATION

TOPICS

WORLD

NORTH AMERICA

EUROPE

GERMANY

UNITED KINGDOM

ALBANIA

AUSTRIA

BOSNIA AND

BELGIUM

BULGARIA

BELARUS

SWITZERLAND

CZECH REPUBLIC

DENMARK

ESTONIA

SPAIN

FINLAND

FRANCE

GREECE

CROATIA

HUNGARY

IRELAND

ICELAND

NEWS

POLITICS

ENTERTAINMENT

CULTURE

LIFE

FUN

OPINION

TECH

SCIENCE

BUSINESS

INDUSTRIES

SPORTS

Stories

Facebook Posts

Instagram Posts

Influencers

Creators

Watch List

Video only OFF

Language Any

Sort by Most Recent



1live's post

@lisakestel ist die nervigste Kollegin im Haus - sagt @schroederlich
#Essensdiebin #1live #mittagessen #nofoodporn

9 minutes ago by 1live

Video

More Info

Most Recent
5



herthabsc's post

Unser Kader für das Spiel Gelsenkirchen! #hahohe

11 minutes ago by herthabsc

Image

More Info

Most Recent
90



fcbayern's post

Last training ahead of #SVWFCB! #FCBayern #Bundesliga #MiaSanMia

18 minutes ago by fcbayern

Image

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Most Recent
15,460



borisbeckerofficial's post

Another win in #Shanghai!!! Today against #Tomic#nofam #idemooo

35 minutes ago by borisbeckerofficial

Image

More Info

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809



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Topics



People



Organizations

The President of Uganda, Yoweri Museveni, says he will mobilise African countries to pull out of the International Criminal



getting into
another

relationship is not

18 times Taylor Swift was right about everything in 2014 you need to listen to



Where does plastic in the ocean end up?



The budget deal gives the Pentagon just as much money as it got during the Iraq War



Trends



Jesse Jackson, Tim Cook and the 'storming' of Apple HQ <http://t.co/5L2qOz0031>



New York City, United States

0



0



Nadhim Zahawi @nadhimzahawi

35 minutes ago

Great to meet with the Stratford Town Transport Group and honoured to be asked to formally join it <http://t.co/K1Q03x1KvQ>



Stratford, United States

0



0



The Irish Times @IrishTimes

David Cameron lacks desire to engage with Northern Ireland <http://t.co/q5ME>



Dublin, Ireland



Sugarscape @sugarscape

35 minutes ago

Is Mel B going to miss the X Factor Final due to illness? Gulp. <http://t.co/EuX7tzTWLQ> <http://t.co/2bmxWkqjW>



UK, Russia

0



0



Fashionista.com @Fashionista_com

35 minutes ago

The best gifts are the ones that smell amazing, right? <http://t.co/mQ03Vie9LV0> <http://t.co/hbJYy9iCwK>



New York City, United States

0



0



The Paris Review @parisreview

35 minutes ago

"We cannot step even once in the same river. We cannot step even once in the same text." — Harold Bloom. <http://t.co/GLXYwfPEpd>



New York City, United States

0



0



CS Monitor @csmonitor

35 minutes ago

Estonia is accepting applications for 'e-residency' is it the end of the nation state as we know it? <http://t.co/XXwE29x7V>

Glasgow-based artist Duncan Campbell wins the 2014 Turner Prize for his video, It for Others

Glasgow-based artist Duncan Campbell wins the 2014 Turner Prize for his video, It for Others

Filtered by the last

day

All social networks

All locations

All sentiments

sorted by

Recency

Timeline

reset



Images



More images »

Tweets and status updates



Morning Ireland @morningireland

Dublin, Ireland, 29m

TWITTER



7

#DuncanCampbell spoke to us about It For Others, his winning #TurnerPrize film entry <http://t.co/bAHq3vjpy6> <http://t.co/NL4zSf2qEq>



Headlines



Duncan Campbell wins the Turner Prize 2014 | Tate

www.tate.org.uk | 14 hours

Innovative Filmmaker Wins Turner Prize for Art - NYTimes.com

Glasgow-based artist Duncan Campbell wins the 2014 Turner Prize for his video, It for Others

Glasgow-based artist Duncan Campbell wins the 2014 Turner Prize for his video, It for Others

Filtered by the last

day



All social networks



All locations



All sentiments



sorted by

Recency



Timeline

reset



All locations

City of London, United Kingdom (20)

United Kingdom (6)

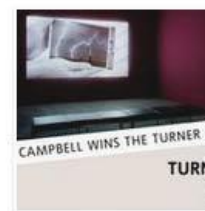
Ireland (5)

Scotland (4)

Paris, France (3)

Ath, Belgium (2)

More images »



Tweets and status updates



Morning Ireland @morningireland

📍 Dublin, Ireland, 29m

TWITTER



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#DuncanCampbell spoke to us about It For Others, his winning #TurnerPrize film entry <http://t.co/bAHq3vjpy6> <http://t.co/NL4zSf2qEq>



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Filtered by the last

day



All social networks



All locations



All sentiments



sorted by

Recency



Timeline

reset



Images



Relevance

Recency

Popularity

Trustworthiness



More images »

Tweets and status updates



Morning Ireland @morningireland

📍 Dublin, Ireland, 29m



7

#DuncanCampbell spoke to us about It For Others, his winning #TurnerPrize film entry <http://t.co/bAHq3vjpy6> <http://t.co/NL4zSf2qEq>



Waiting for pbs.twimg.com...

Headlines



Duncan Campbell wins the Turner Prize 2014 | Tate
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Innovative Filmmaker Wins Turner Prize for Art -
NYTimes.com

- Identify **original news** on social media?
- Assess the **reliability** of social media **contributors**
- Identify **trends**
- **Updates** on running stories
- Identify **sentiment**



Broke
1st or
1st=

Event	Newsire	Twitter	Facebook	Google Plus
Uruguay legalizes cannabis	23:49 Dec 10	11:55 Dec 11	01:21 Dec 11	02:35 Dec 11
Pope person of year	11:50 Dec 11	12:48 Dec 11	12:55 Dec 11	16:03 Dec 11
Bubonic plague outbreak	17:24 Dec 10	19:30 Dec 11	18:00 Dec 12	00:22 Dec 11
Golden Globe nominations named	13:18 Dec 12	13:22 Dec 12	13:23 Dec 12	14:32 Dec 12
Jang Sung-taek executed	18:20 Dec 12	21:35 Dec 12	23:00 Dec 12	22:19 Dec 12
Google removes privacy feature	09:25 Dec 12	09:48 Dec 12	07:25 Dec 14	09:50 Dec 12
Car bomb in Mali	09:48 Dec 14	09:48 Dec 14	19:18 Dec 14	14:04 Dec 14
Peter O'Toole dies	17:17 Dec 15	18:21 Dec 15	21:20 Dec 15	01:18 Dec 16
Chinese on moon	13:38 Dec 14	13:38 Dec 14	16:39 Dec 14	17:42 Dec 14
Jameis Winston wins Heisman	02:01 Dec 15	03:19 Dec 15	03:59 Dec 15	02:37 Dec 15
Jane Fontaine dies	00:42 Dec 16	01:05 Dec 16	02:29 Dec 16	06:01 Dec 16
Google buys Boston Dynamics	06:27 Dec 14	08:40 Dec 14	05:04 Dec 15	08:10 Dec 14
Michelle Bachelet elected	22:09 Dec 15	03:56 Dec 16	05:38 Dec 16	22:28 Dec 15
RnR Hall of Fame inductions	04:25 Dec 17	04:37 Dec 17	07:43 Dec 17	13:07 Dec 17
Santiago wins Miss World	12:55 Dec 17	12:55 Dec 17	12:45 Dec 17	19:41 Dec 17
Two sentenced for drug smuggling	16:00 Dec 17	17:46 Dec 17	16:00 Dec 17	19:18 Dec 17
Angela Merkel reelected	14:03 Dec 17	09:24 Dec 17	13:44 Dec 17	07:21 Dec 18
Australia wins Ashes	05:45 Dec 17	06:14 Dec 17	06:24 Dec 17	06:05 Dec 17
Gonzalo Inzunza Inzunza killed	19:26 Dec 18	20:26 Dec 18	00:54 Dec 19	00:36 Dec 20
Pussy Riot given amnesty	22:03 Dec 9	13:36 Dec 9	18:12 Dec 11	12:43 Dec 18
Ronnie Biggs dies	07:43 Dec 18	07:04 Dec 18	12:45 Dec 18	10:33 Dec 18
Target credit cards compromised	22:07 Dec 18	22:07 Dec 18	13:01 Dec 19	22:39 Dec 18
Apollo Theatre ceiling collapses	20:30 Dec 19	20:31 Dec 19	21:08 Dec 19	09:40 Dec 20
Canada overturns prostitution laws	11:00 Dec 19	17:20 Dec 19	09:15 Dec 20	07:38 Dec 20
Alan Turing pardoned	21:19 Dec 23	21:19 Dec 23	22:36 Dec 23	23:24 Dec 23
Shinzo Abe visits Yasukuni shrine	02:11 Dec 26	01:52 Dec 26	05:15 Dec 26	03:22 Dec 26
Joaquin Guzman heart attack	08:15 Dec 26	11:22 Dec 26	00:10 Dec 27	17:41 Dec 28
MS King Seaways catches fire	23:23 Dec 28	22:58 Dec 28	23:43 Dec 28	06:27 Dec 29

Source: Osborn, M. and Dredze, M (2014) Facebook, Twitter and Google Plus for Breaking News: Is there a winner? Proceedings of the Eight International AAIL Conference on Weblogs and Social Media.

- Identify **original news** on social media
- Assess the **reliability** of social media **contributors?**
- Identify **trends**
- **Updates** on running stories
- Identify **sentiment?**

27 May 2012 Last updated at 04:40 GMT

195

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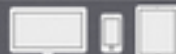


Syria massacre in Houla condemned as outrage grows



This image - which cannot be independently verified - is believed to show the bodies of children in Houla awaiting burial

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Ex-NSA chief shot dead at LAX, Los Angeles Police say

REUTERS AND ASSOCIATED PRESS

The Globe and Mail

Published Friday, Nov. 01 2013, 1:11 PM EDT

Last updated Friday, Nov. 01 2013, 1:42 PM EDT

2 comments

191 34 157 0 0 AA

LAPD is reporting Ex-NSA chief Michael Hayden has been shot dead at LAX. Radical Christian group has claimed responsibility on its website.

Earlier, the Los Angeles International Airport said on Friday that police were responding to an incident at the airport and California media reported that a gunman with a high powered rifle was shot by law enforcement.

The airport said on social media that there was "an incident underway at LAX." A local CBS affiliate reported that a gunman had been shot and secured by law enforcement, and that some passengers were being evacuated from a terminal.

Witness Brian Keech said he heard "about a dozen gunshots" from inside the security gate at Terminal 3.

Los Angeles Fire Department spokesman Brian Humphrey said emergency crews have responded to a multi-patient incident.

The incident was reported after 9:30 a.m.

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Capital One

EDITORS' PICKS

- COMMENTARY

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- LIFE

The sex lives of real people: A website reveals the truth

- MOVIE REVIEW

Weekend movie pick: Ender's Game gets its turn on the big screen

- REPORT ON BUSINESS

Toronto lingerie company re-imagines women's



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social sensor





Mind Blowing

@TheMindBlowing



A shark was photographed swimming in the front yard of a flooded home in Brigantine Beach, New Jersey [#sandy](#) pic:

6:27 AM - 30 Oct 2012

8,117 RETWEETS 1,338 FAVORITES





Justin Hart
@justin_hart



Follow

Wow... the missing kid Sunil Tripathi sure
does look like suspect #2...



test=

If tra



Follow

...blowing
Shark was photographed swimming in the front yard of a flooded
home in Brigantine Beach, New Jersey #sandy pic:

6:27 AM - 30 Oct 2012

8,117 RETWEETS 1,338 FAVORITES





Harriet Harman @HarrietHarman

MP Camberwell and Peckham, Labour deputy leader, shadow culture secretary

Influential on: **[Ukraine, ALSIceBucketChallenge, ferguson, 1063mobileradio, BreakingNews]**

Location: **Camberwell & Peckham, London**

Truthmeter details

Breakdown

History

9

Information about how active a given source is on different social media platforms, also combining it with validity information (when did this source appear, how frequently has it been posting)

Popularity

5

Information about how many and what kind of people are following the activity of this source, and how many are reading or are recommending this activity to others

Influence

5

Information about how much this source triggers activities, such as re-posts, discussions or comments. Are things happening because of what this source is posting?

Truthmeter rating

Overall

5

This is an overall rating taking into account all the information extracted from the history, popularity and influence attributes, giving an overview of the trustworthiness of the contributor

Contributor's details

Twitter

www.twitter.com/HarrietHarman

Contributor's network

Tweets	5369
Followers	59690
Following	1275

Latest Tweets



Harriet Harman @HarrietHarman

12h



Congrats Duncan Campbell 2014 #TurnerPrize winner @Tate



Harriet Harman @HarrietHarman

17h



@UKLabour Gordon Brown – A political giant of his generation
<http://t.co/sKva131kDQ>



Calculating Social Media Contributors' Credibility in Social Sensor

Metric

Number of tweets

Number of retweets

Number of followers

Ratio of followers/following

Verified by Twitter

Frequency

Popularity

Weighting

1

2

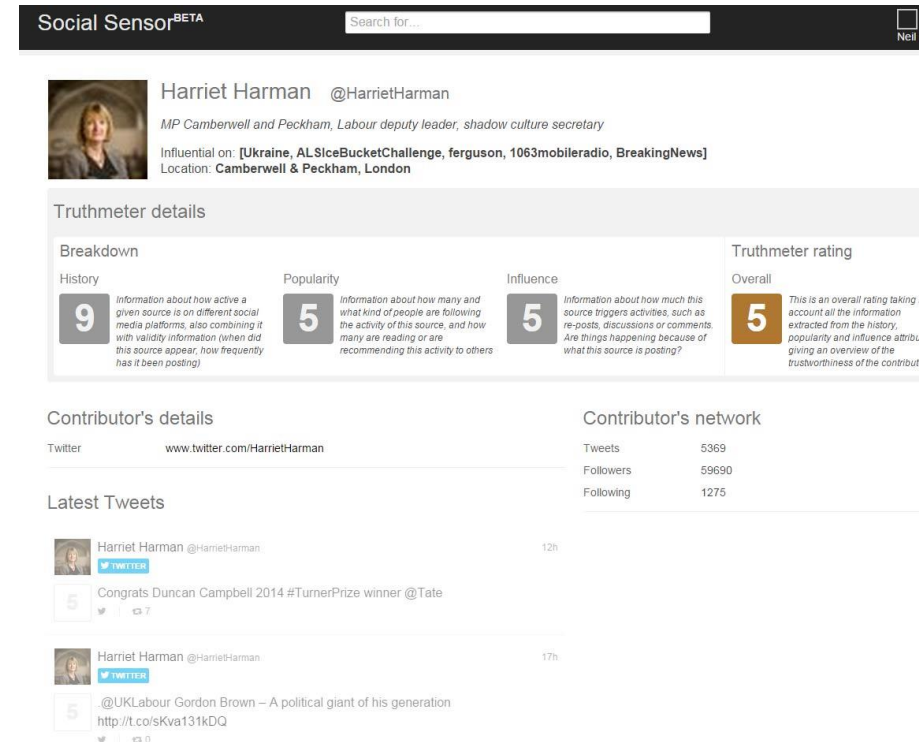
4

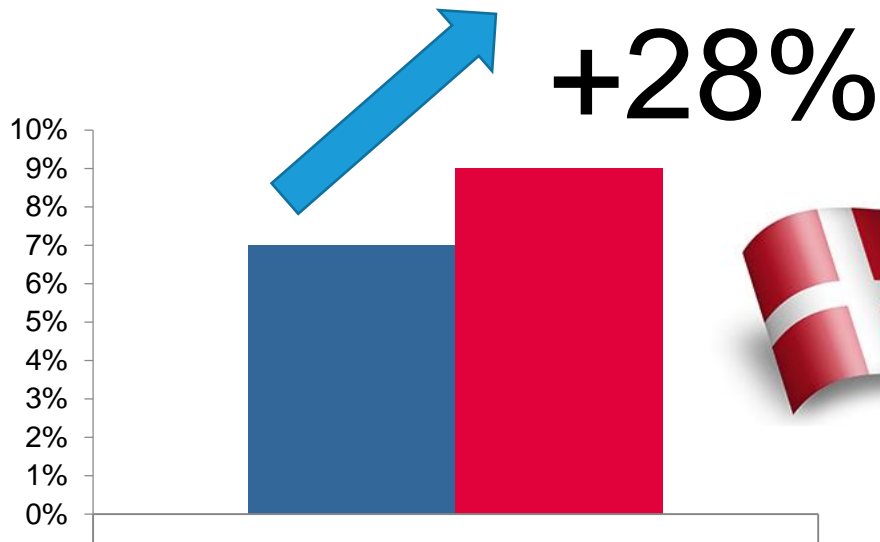
3

5

2

5

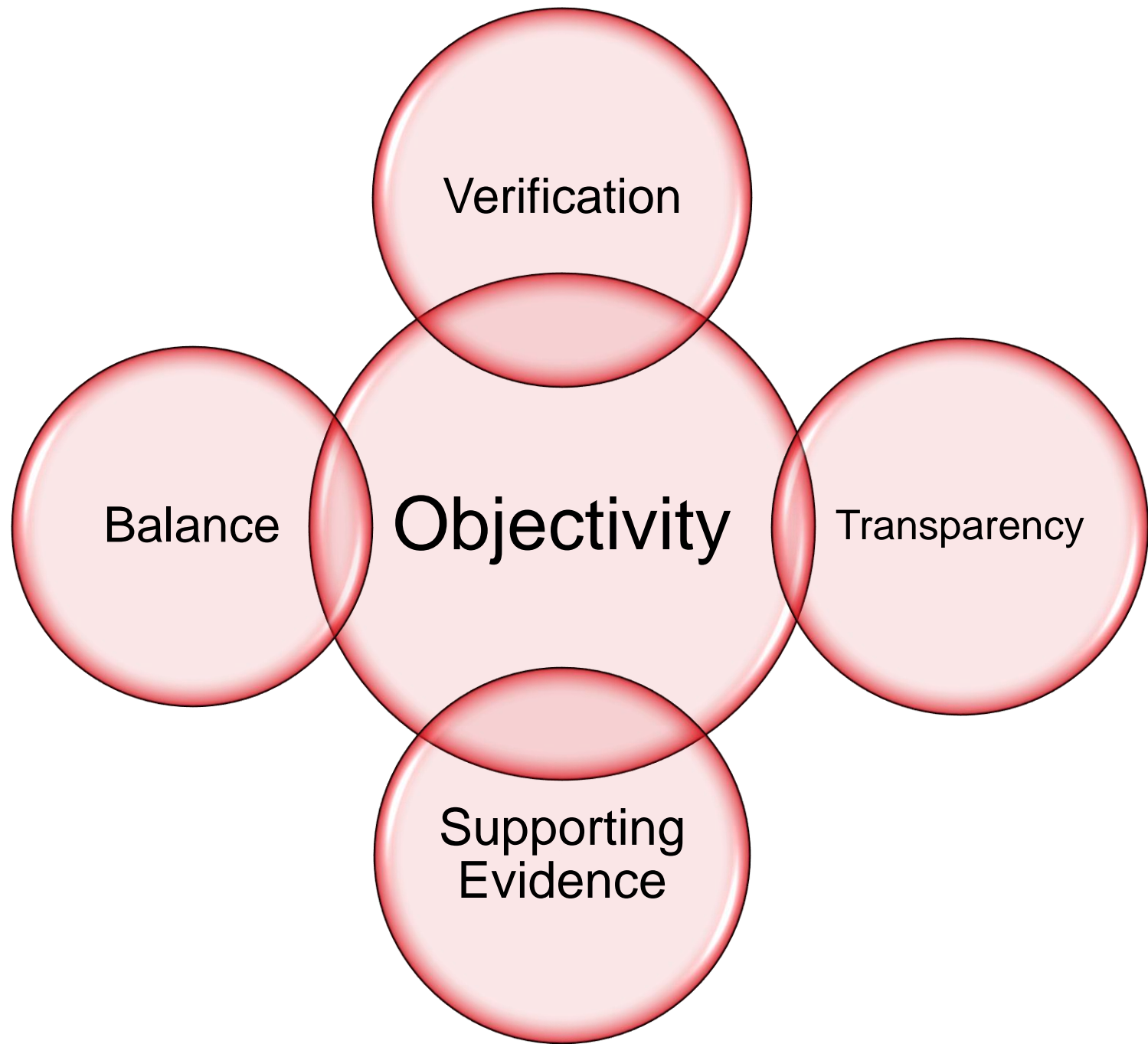


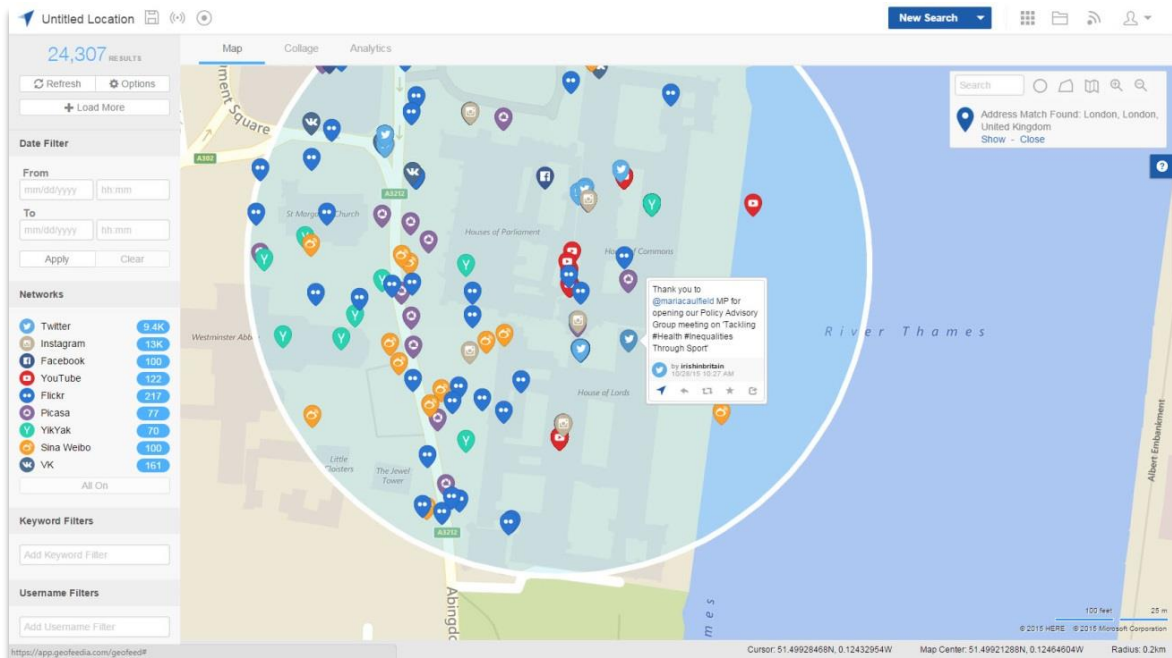
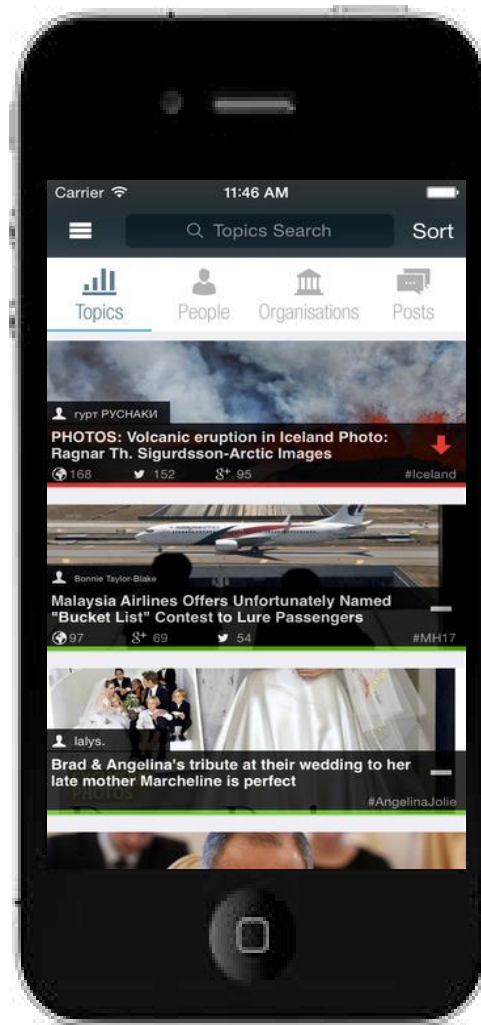
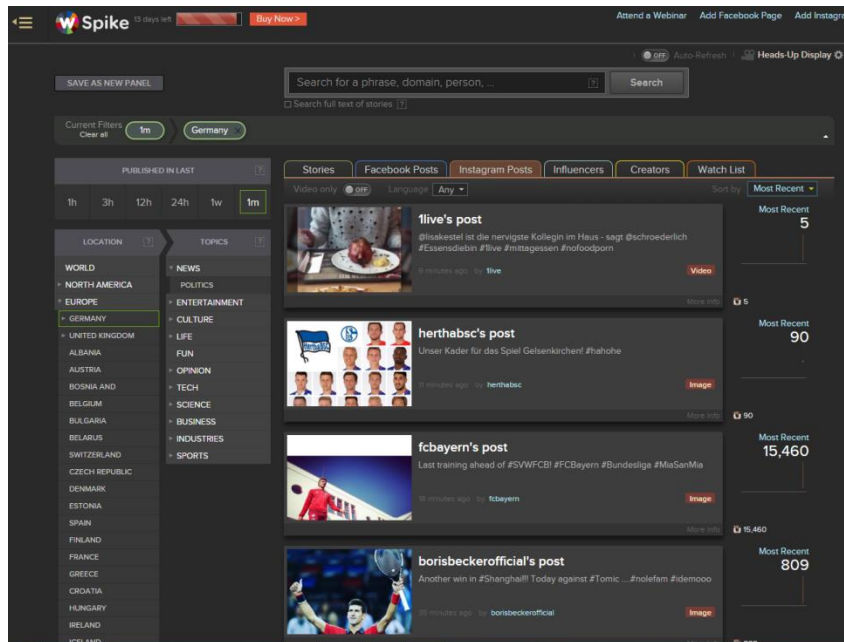


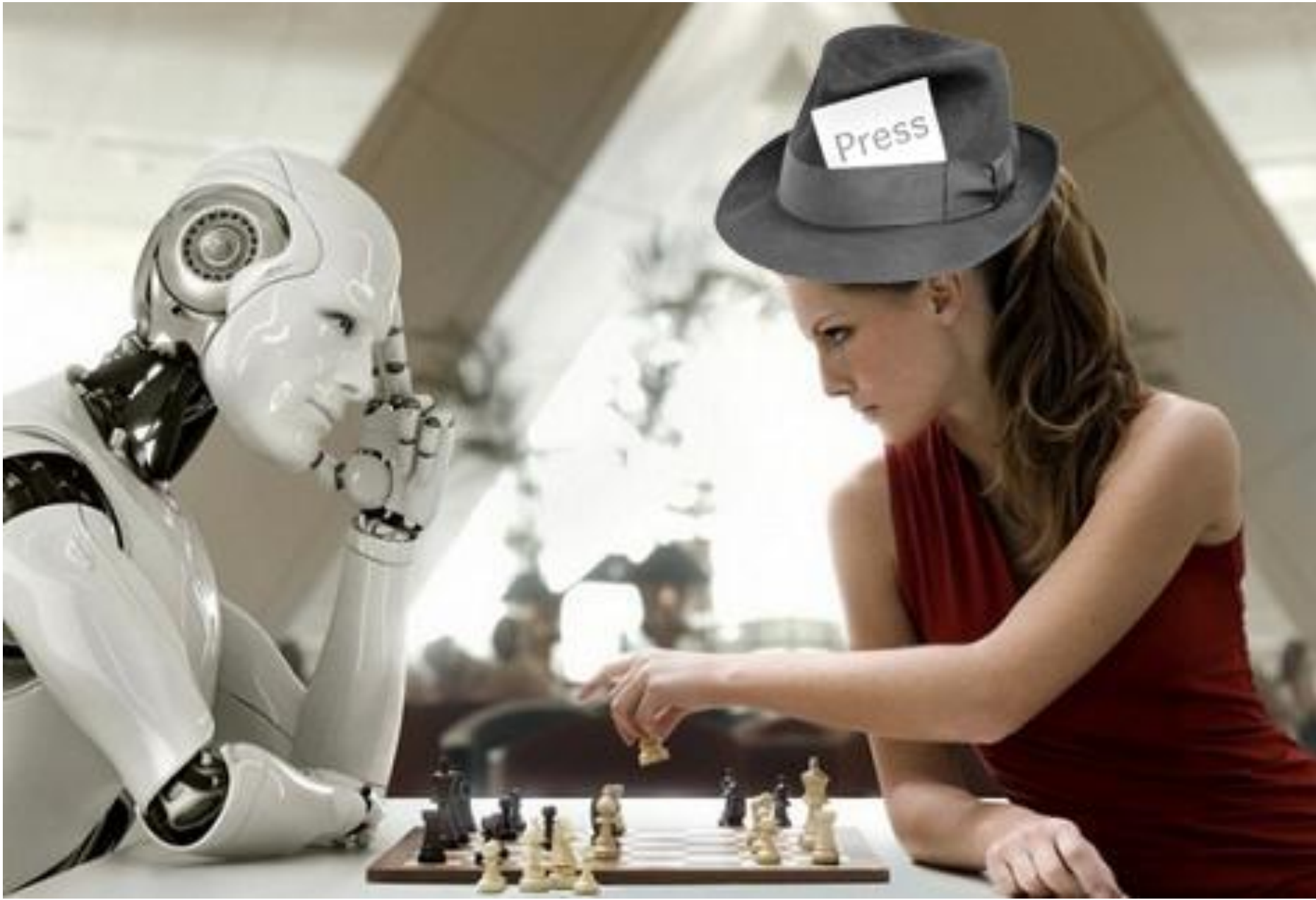
A screenshot of the BBC News website. The main headline is 'Live: Rosetta comet landing' with a play button icon. Below the headline is a large image of the comet's surface. A red oval highlights the 'Key Points' section, which lists the following information:

- Landing robot Philae was released at 08:35 GMT
- First ever 'soft landing' on a comet, if successful, is expected at about 16:00 GMT
- Radio contact between Rosetta, Philae and the control room has been established
- Pictures of the descent are beginning to arrive
- Live video from the European Space Agency's operations centre in Darmstadt, Germany

Below the 'Key Points' section, there are links for 'More Details', 'Key Video', and 'Live Coverage 1'. At the bottom of the page, there is a 'Live Reporting' section with the text 'By Jonathan Webb, Melissa Hogenboom and Victoria Park. All times stated are UK.' and a 'Get Involved' button. To the right, there is a 'More from News' section with a link to 'Robot on historic descent to comet' and a link to 'History beckons for comet mission'.







Thank you

Professor Neil Thurman

Neil.thurman@ifkw.lmu.de

@neilthurman