

LUDWIG

T DEPARTMENT INSTITUT FÜR KOMMUNIKATIONSWISSENSCHAFT UND MEDIENFORSCHUNG



## Neil Thurman

# Amsterdam Privacy Conference, 25-26 October 2015







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## 'new particularity' of individualism, personalisation, and consumerism – Jean Seaton



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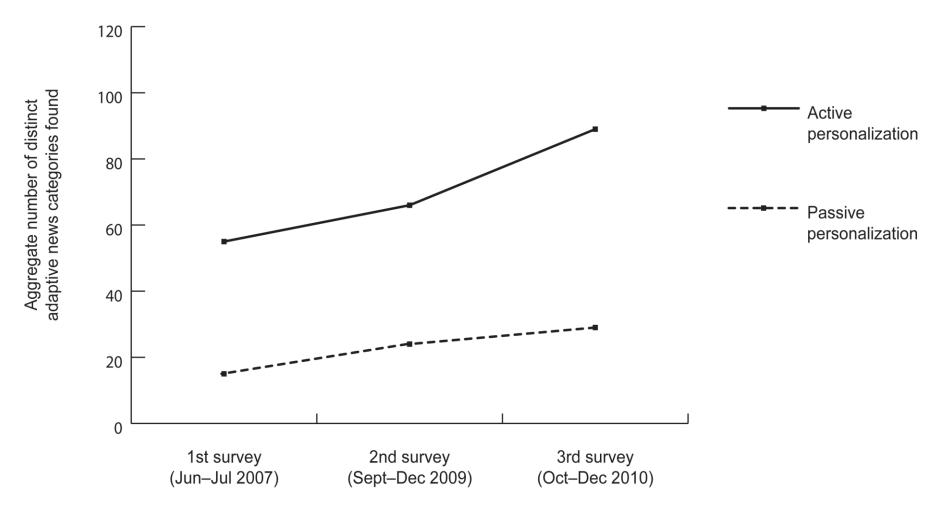
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## Growth in personalisation at 11 UK and US news publishers, 2007-2010

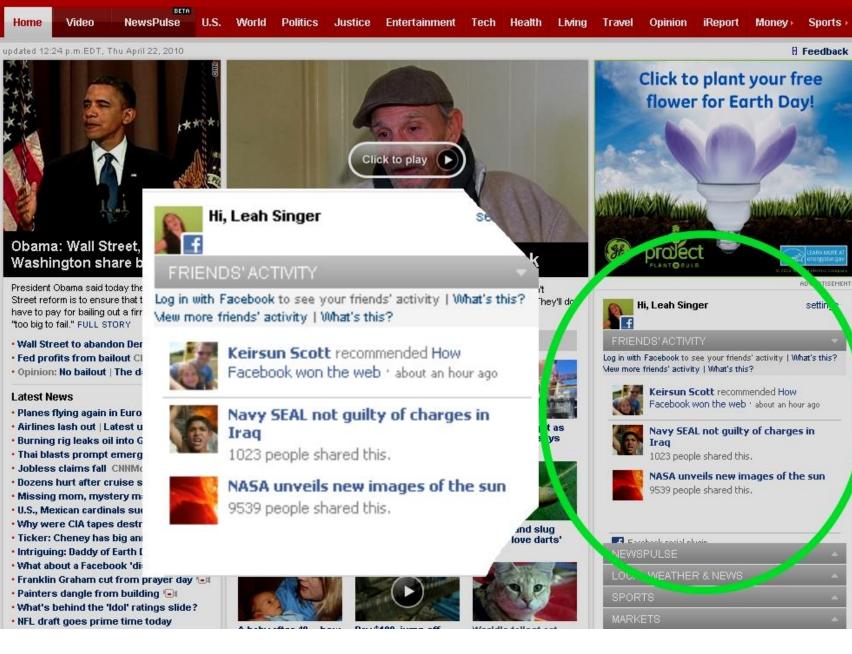


Source: Thurman & Schifferes, 2012



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White House Memo: In Speech, Obama to Admit Missteps in First Year Toyota's Woes in America Raise Concern in Japan The Radiation Boom: While Technology Surges, Radiation Safeguards Lag Haiti's Children Adrift in World of Chaos	Question time with Hannah Pool: Stephen Merchant Comedy: The Office and Extras' second string Stephen Merchant on Ricky Gervais, his 'obscene' wealth, and teenagers shouting 'Oi, Office!' at him in the street.	<b>Sri Lanka poll victory challenged</b> President Mahinda Rajapaksa is declared winner of Sri Lanka's presidential poll, but the outcome is rejected by his challenger.
U.S. Wrestling With Olive Branch for Taliban	✓ S NYT > Most E-Mailed Edit X	♥ The second
<ul> <li>City Panel Approves Closing of 19 Schools</li> <li>City Panel Approves Closing of 19 Schools</li> <li>Offer to Take Over Ailing Hospital Stirs Outcry</li> <li>Offer to Take Over Ailing Hospital Stirs Outcry</li> <li>Hostile Grilling and Angry Witness Mark Officers? Trial in Abuse Case</li> <li>Amid Budget Worries, Mayor Finds Jobs for Campaign Staff</li> <li>City Panel Approves Closing of 19 Schools</li> </ul>	<ul> <li>Vital Signs: Exercise: In Women, Training for a Sharper Mind</li> <li>Op-Ed Columnist: Obama's Credibility Gap</li> <li>Op-Ed Columnist: The Populist Addiction</li> <li>With Apple Tablet, Print Media Hope for a Payday</li> <li>Colleges Market Easy, No-Fee Sell to Applicants</li> <li>Sidebar: After 34 Years, a Plainspoken Justice Gets Louder</li> <li>Toyota Halts Sales of 8 Models in U.S. for Pedal Flaw</li> <li>Wide Fallout in Failed Deal for Stuyvesant Town</li> </ul>	<ul> <li>Rivalries in Iraq Keep G.I.?s in the Field</li> <li>Latest Bombings Add New Layer of Anxiety and Suspicion in Baghdad</li> <li>U.S. to Join Talks on Helping Yemen</li> <li>Dubai Memo: Entrenched Monarchy Thwarts Aspirations for Modernity</li> <li>How an Inflammatory Term, Baathist, Bars Candidates in Iraq</li> <li>At Yemen College, Scholarship and Jihadist Ideas</li> <li>Deir Mar Mousa Journal: Modern-Day Pilgrims Find Interfaith Bond in Ancient Syrian Monastery</li> <li>Baghdad Blasts Shatter Sense of Security in Capital</li> <li>Hussein Aide 'Chemical' Ali Executed in Iraq</li> </ul>

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Following in His Father's Footsteps Migrant Suffocations in Truck Near Hungary Reveal Tactics of Smugglers U.S. and Iraqi Forces Take Offensive Against ISIS on Several Fronts	in Dewey & LeBoeuf Case Drug Makers Sidestep Barriers on Pricing Citigroup Accused of Improperly Avoiding \$800 Million in New York State Taxes	How to Fight HomelessnessEditorial: Congress Should Extend Rail Safety Deadline With SafeguardsRoger Cohen: This Column Is Gluten-Free	Artwork By DAN SHAW Amanda Benchley, an author of "Artists Living with Art," lives with art herself. • More Articles in the Series
U.S. »	Technology »	Arts »	Search for Homes for Sale or Rent     Sell Your Home
A Fragile Baltimore Struggles to Heal Itself Kevin Davis Is Sworn In as Chief of Baltimore Police For Offenders Who Can't Pay, It's a Pint of Blood or Jail Time	Itineraries: Lost Bags, at 140 Characters, and Airlines Respond IBM Sales and Profit Dropped 14% in Third Quarter Cybersecurity Firm Says Chinese Hackers Keep Attacking U.S.	From the Ear to the Page, the 'Night Vale' Podcast Becomes a Novel Books of The Times: Review: 'Career of Evil,' J.K. Rowling's Grisly Crime Novel	MOST EMAILED     MOST VIEWED     RECOMMENDED FOR YOU       1. Six New Bridal Trends
	Companies	'Star Wars: The Force Awakens' Trailer: A First Look	2. WELL The Fats You Don't Need to Fear, and the Carbs That You Do
Politics » The Road to 2016: Bernie Sanders,	Fashion & Style »         On the Runway:         Balmain x H&M	Movies » 'Star Wars: The Force Awakens' Trailer: A	3. The Lonely Death of George Bell
Democratic Socialist Capitalist Peter Wehner: Why Ben Carson's Nazi Analogies Matter	Collection: What to Expect Table for Three: 'Homeland' Times Two: Claire Danes and	First Look 'Jason and Shirley' Reimagines the Making of a Landmark Documentary	4. In Canada, Stunning Rout by Justin Trudeau and the Liberal Party
DealBook: A Bloomberg Run? Drums Are Beating	Jeh Johnson Book: A Bloomberg Run?		5. PAUL KRUGMAN Something Not Rotten in Denmark
New York »	Sports »	Theater »	6. ROGER COHEN This Column Is Gluten-Free
Brother Who Survived Beating at New York Church to Testify Against Relative	Eagles 27, Giants 7: Giants Open Strong but Bumble Game Away to Eagles	'Shear Madness,' Detoured by Success, Is Ready for Its New York City Debut	7. Tenants in New York Press the Record Button in a Dispute With the Landlord
Trial Stemming From Lufthansa	Blue Jays 11, Royals 8: With	Review: 'Kill Floor,' a Drama	



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Florida church drummer

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#### White House Correspondents' Dinner

The White House Correspondents Dinner, held annually in Washington, D.C., has evolved from a staid all-male gathering of journalists in 1920 to a gala event that attracts a cross-section of personalities, leaders and glitterati.



#### The technology of covering the President

In this age of the digital news deluge, we still rely on the moxie of that intrepid reporter who cuts through the chaos to lob an uncomfortable question to the President during his briefings. While covering the White House might not get you shoved off a subway platform into an oncoming commuter train à la [...]



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#### Adopter and adapter: The White House approach to technology

The last three presidents will be remembered for many things,



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#### Sanders, Democratic Socialist Capitalist

Bernie Sanders, the senator from Vermont, calls himself a socialist, but he doesn't want to nationalize the steel mills. Or anything else, actually.



The two-and-a-half-minute trailer was, for millions of loval science-fiction fans, the fullest opportunity yet to revisit a galaxy far, far away.

#### Stuyvesant Town to Be Sold for \$5.3 Billion

The deal includes a provision to ensure that 5,000 apartments would remain affordable for the next 20 years.

The Toronto Blue Jays will not sell beer cans in the upper deck at Rogers Centre during the A.L.C.S., after fans threw them on the field during a ruckus earlier in the playoffs. The Associated Press #

9h The daily fantasy sports website DraftKings said that a law firm it hired found that it was not possible for an employee to use inside information to win \$350,000 on a rival site.

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## Sutbrain





As the results began pouring in, former Conservative Justice Minister Peter Markay said: "A sea of change here. We are used to high tides in Atlantic Canada.

This is not what we hoped for."

eis: Anthony Zurcher, BBC News, Montreal le five years ago, improbable just



is a multi-currency union, deleting references to the euro as the EU's official currency Practical changes

 Repatriating powers from Brussels to Britain, giving Parliament more autonomy and scaling back the influence of EU law on dota Detailar wars affairs.

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Dutch alarm over child brides from Syria

### From Around the Web

J Turning point in Syrian war? (Financial Times)

- A String of 6 Forgettable U.S.
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- A Here are ten architecturally stunning locations around the globe.
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- The End of Globalization? (TheFinancialist by Credit Suisse)
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#### חוש וושמע טן אוש וווטוושנגון אטטטי strategy division

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"It is not sensible to talk about this work publicly, in advance. But as with work done prior to the Scottish referendum, we will disclose the details of such work at the appropriate time," a Bank spokesman

Mr Carney's speech and the publication of report will come less than two weeks er the launch of the respective 'In' and campaigns, and as Mr Cameron s a rebellion from six Cabinet ters who wish to campaign in r of the Out campaign.



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globally C-sections are rising. But why? (The Economist) Recommended by Outbrain

### **BENCHMARKING OTHER INDUSTRIES**

TRUSTe's Website Monitoring Service performed a scan of 20 sites across different industries

		News sites		Insurance sites		Shopping sites	
Scan Stats	Gross	Average per site (20 sites)	Gross	Average per site (20 sites)	Gross	Average per site (20 sites)	
Number of third parties	517	25.85	170	8.5	320	16	
3rd cookies	4,335	216.75	978	48.9	2,394	119.7	
3rd LSO	100	5	2	0,1	15	0.75	
3rd LS	142	7.1	13	0.65	49	2.45	
3rd beacons	17,014	850.7	4,361	218.05	9142	457.1	
3rd JS	10,386	519.3	2,077	103.85	7,395	369.75	
3rd e-tags	8,156	407.8	1,241	62.05	8,584	429.2	
1st cookies	524	26.2	378	18.9	661	33.05	
1st LSO	6	0.3	0		0		
1st LS	527	26.35	13	0.65	114	5.7	
1st beacons	1,653	82.65	1,314	65.7	1,002	50.1	
1st JS	1,893	94.65	961	48.05	878	43.9	
1st e-tags	1,464	73.2	2,724	136.2	2,725	136.25	
High PSI	70	3.5	16	0.8	41	2.05	
% Ads-related third parties	32.29		14.12	0.706	38.12	1.906	
% Targeting- related third parties	7.54		7.64	0.382	9.06	0.453	

### Source: WAN-IFRA report 'Privacy: An Issue for our Time, 2015

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## "fat finger problem"

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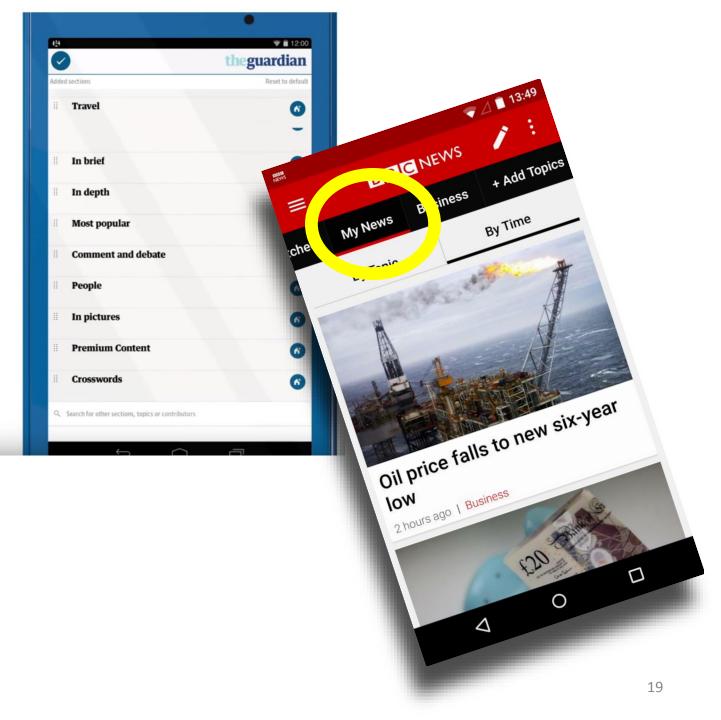


Average number of different forms of personalization on the mobile and desktop editions of 11 UK and US news publishers, 2010

	Mobile editions and 'apps'	Full web editions
Forms of personalization	1.7	22.54

Source: Thurman and Schifferes, 2012

### make it yours





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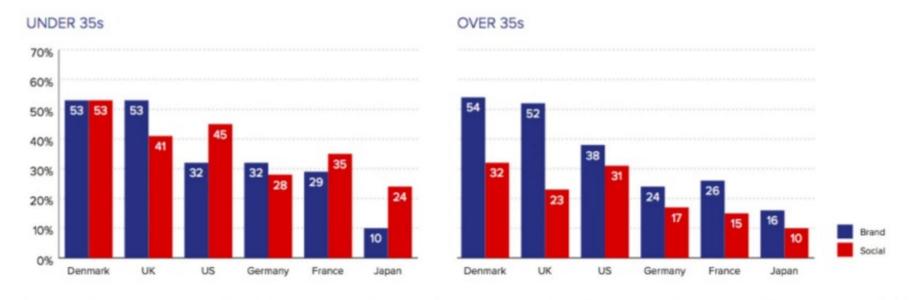
## 'new particularity' of individualism, personalisation, and consumerism – Jean Seaton





## Social discovery more popular with the young

Under 35s favour social media but in strong-brand countries like the UK and Denmark they are no less likely to start a journey directly with a brand than over 35s. For them social media are additive, while in the US and Japan they appears to be more substitutional



**Q10.** Thinking about how you got news online (via computer, mobile or any device) in the last week, which were the ways in which you came across news stories? Please select all that apply. Base: Under/Over 35s UK = 486/1663, US = 538/1757, France = 353/1368, Germany = 452/1517, Denmark = 568/1451, Japan = 510/1507.

### Mark Zuckerberg Wants To Build The 'Perfect Personalized Newspaper' For Every Person In The World



EUGENE KIM NOV. 7, 2014, 1:51 AM

During his first-ever public Q&A on Thursday, Facebook CEO Mark Zuckerberg explained his vision for News Feed, the page where every Facebook user gets to see a constant stream of "stories."

"Our goal is to build the perfect personalized newspaper for every person in the world," Zuckerberg said. "We're trying to personalize it and show you the stuff

Reuters Facebook CEO Mark Zuckerberg

that's going to be most interesting to you."

He said each user gets exposed to more than 1,500 stories each day, but an average





- New brands' personalisation stalled.
- Industry consolidation Outbrain # 1 for content recommendations.
- Content recommendations
   commoditised concern over editorial / advertising boundaries.
- News personalisation mostly done by social media / aggregators.



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